R410A

Commercial Air Conditioners

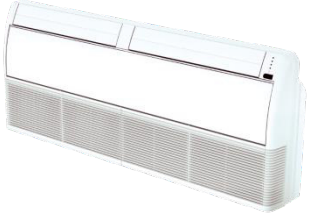
Service Manual

The V6 Generation DC VRF IDU









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1 Main PCB Ports

1.1 Four-way Cassette

Figure 1.1: Four-way Cassette main PCB ports

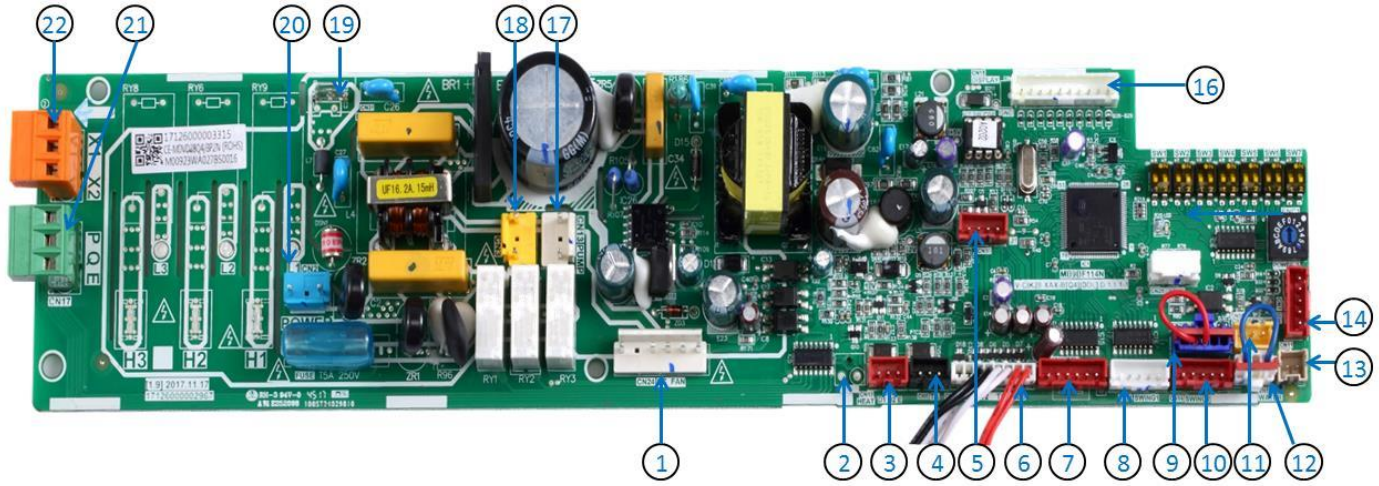


Table 1.1: Four-way Cassette main PCB ports

Label in Figure 1.1	Code	Content	Port voltage
1	CN24	Fan connection (fan control and power supply to fan motor)	White-black: 15V DC; Red-black: 310V DC
2	CN12	Reserved[1]	
3	CN9	D1 D2 E communication port	2.5-2.7V DC
4	CN6	Reserved[1]	
5	CN30	Reserved[1]	
6	CN4	Red: Indoor heat exchanger outlet temperature sensor connection; White: Indoor ambient temperature sensor connection; Black: Indoor heat exchanger mid-point temperature sensor connection;	5V DC
7	CN8	EEV drive port	12V DC
8	CN21	Vertical louver	12V DC
9	CN20	Net communication port	5V DC
10	CN14	Reserved[1]	
11	CN55	Remote on/off switch connection	12V DC
12	CN5	Water level switch connection	5V DC
13	CN11	Reserved[1]	
14	CN7	Reserved[1]	
15	CN25	Program update port	5V DC
16	CN15	Display panel connection	5V DC
17	CN13	Pump drive port	220V AC
18	CN3	Reserved[1]	
19	CN31	Ground port	
20	CN2	AC power input	220V AC
21	CN18	X1 X2 communication port	18V DC
22	CN17	P Q E communication port	2.5-2.7V DC

Notes:

1. The reserved ports may not be weld on the PCB.

1.2 Compact Four-way Cassette

Figure 1.2: Compact Four-way Cassette main PCB ports

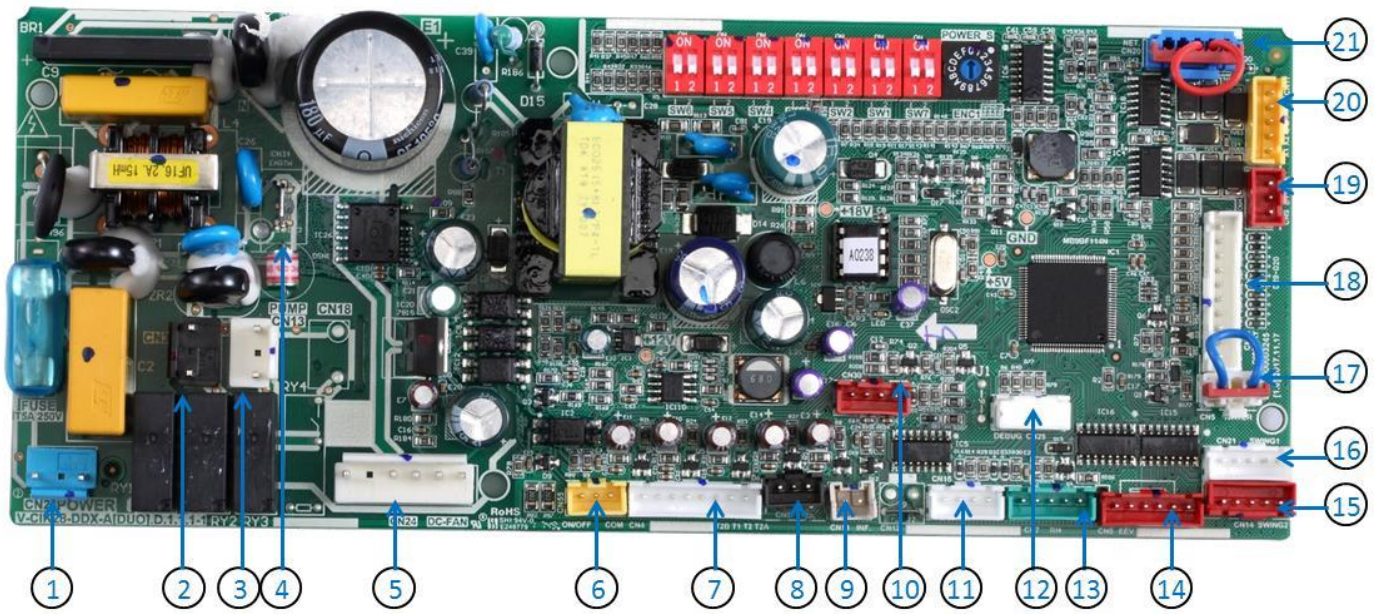


Table 1.2: Compact Four-way Cassette main PCB ports

Label in Figure 1.2	Code	Content	Port voltage
1	CN2	AC power input	220V AC
2	CN3	Reserved[1]	
3	CN13	Drain pump connection	220V AC
4	CN31	Ground port	
5	CN24	Fan connection (fan control and power supply to fan motor)	White-black: 15V DC; Red-black: 310V DC
6	CN55	Remote on/off switch connection	12V DC
7	CN4	Red: Indoor heat exchanger outlet temperature sensor connection; White: Indoor ambient temperature sensor connection; Black: Indoor heat exchanger mid-point temperature sensor connection;	5V DC
8	CN6	Reserved[1]	
9	CN11	Reserved[1]	
10	CN30	Reserved[1]	
11	CN16	Reserved[1]	
12	CN25	Program update port	5V DC
13	CN7	Reserved[1]	
14	CN8	EEV drive port	12V DC
15	CN14	Reserved[1]	
16	CN21	Louver up/down swing motor connection (horizontal louver)	12V DC
17	CN5	Water level switch connection	5V DC
18	CN15	Display panel connection	5V DC
19	CN9	D1 D2 E communication port	2.5-2.7V DC
20	CN17	X1 X2 P Q E communication port	X1 X2:18V DC ; P Q E:2.5-2.7V DC
21	CN20	Net communication port	5V DC

Notes:

1. The reserved ports may not be weld on the PCB.

1.3 One-way Cassette

Figure 1.3: One-way Cassette main PCB ports

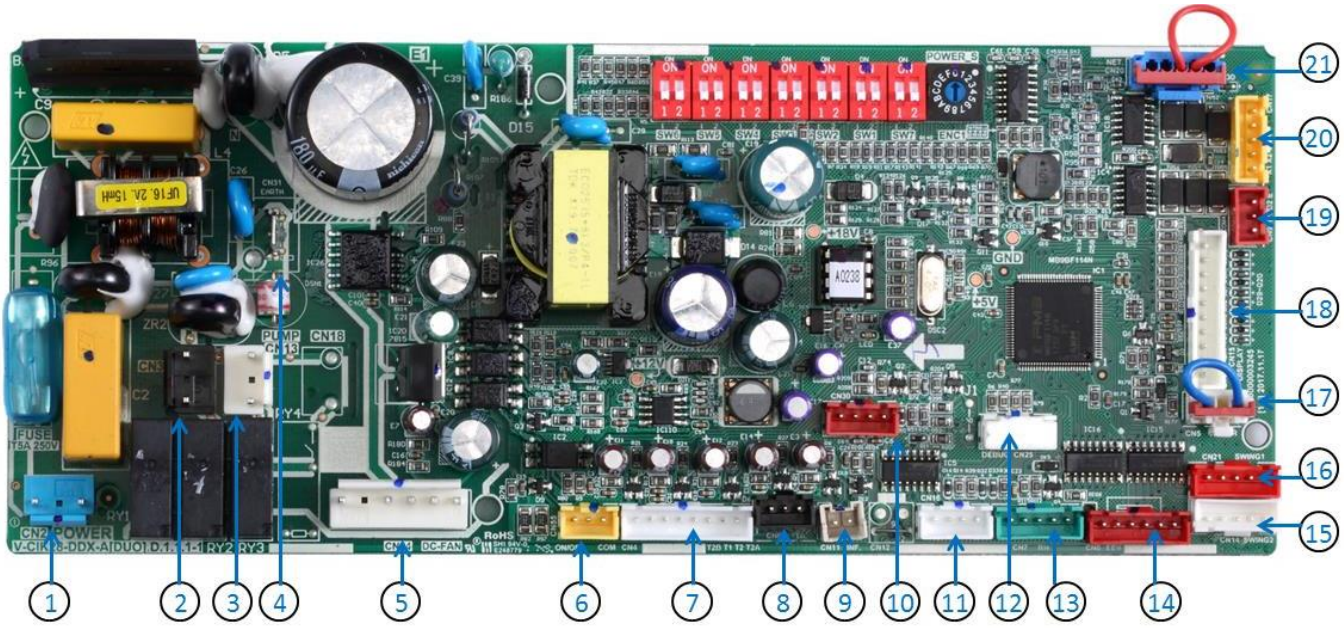


Table 1.3: One-way Cassette main PCB ports

Label in Figure 1.3	Code	Content	Port voltage
1	CN2	AC power input	220V AC
2	CN3	Reserved[1]	
3	CN13	Drain pump connection	220V AC
4	CN31	Ground port	
5	CN24	Fan connection (fan control and power supply to fan motor)	White-black: 15V DC; Red-black: 310V DC
6	CN55	Remote on/off switch connection	12V DC
7	CN4	Red: Indoor heat exchanger outlet temperature sensor connection; White: Indoor ambient temperature sensor connection; Black: Indoor heat exchanger mid-point temperature sensor connection;	5V DC
8	CN6	Reserved[1]	
9	CN11	Reserved[1]	
10	CN30	Reserved[1]	
11	CN16	Reserved[1]	
12	CN25	Program update port	5V DC
13	CN7	Reserved[1]	
14	CN8	EEV drive port	12V DC
15	CN14[2]	Louver up/down swing motor connection (horizontal louver)	12V DC
16	CN21	Louver up/down swing motor connection (horizontal louver)	12V DC
17	CN5	Water level switch connection	5V DC
18	CN15	Display panel connection	5V DC
19	CN9	D1 D2 E communication port	2.5-2.7V DC
20	CN17	X1 X2 P Q E communication port	X1 X2:18V DC ; P Q E:2.5-2.7V DC
21	CN20	Net communication port	5V DC

Notes:

1. The reserved ports may not be weld on the PCB.
2. CN14 is reserved for 18-36 models.

1.4 Two-way Cassette

Figure 1.4: Two-way Cassette main PCB ports

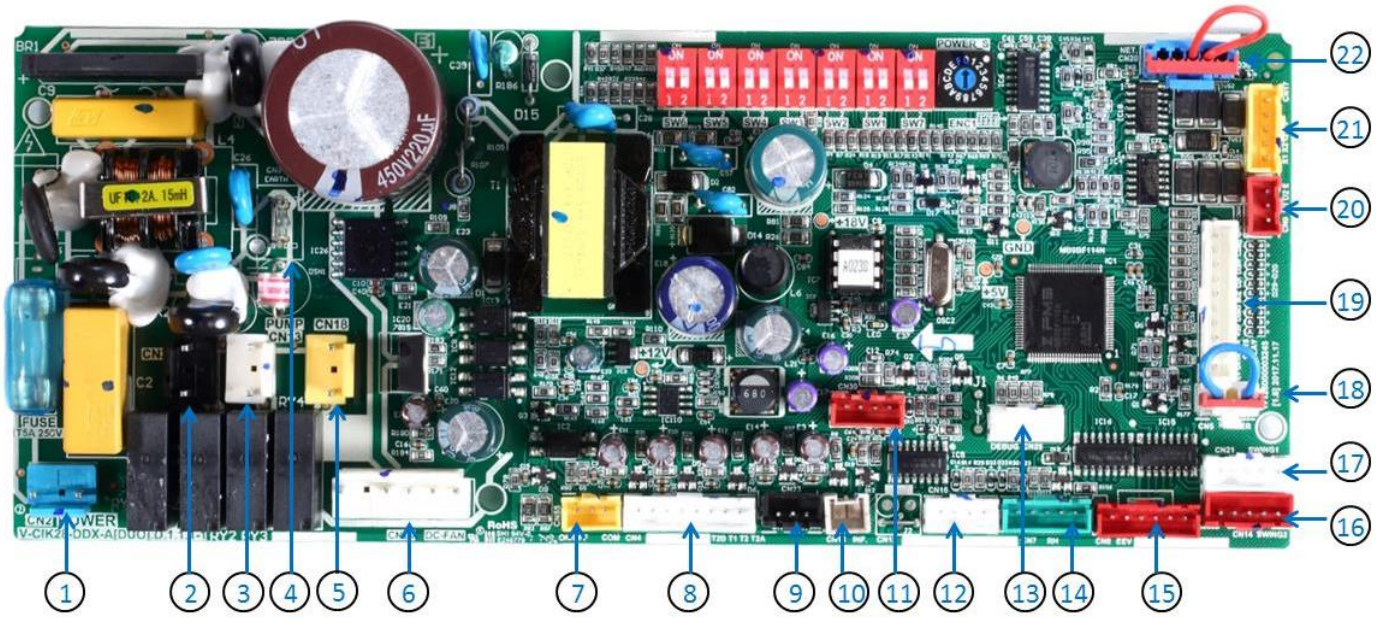


Table 1.4: Two-way Cassette main PCB ports

Label in Figure 1.4	Code	Content	Port voltage
1	CN2	AC power input	220V AC
2	CN3	Reserved[1]	
3	CN13	Drain pump connection	220V AC
4	CN31	Ground port	
5	CN18	Louver up/down swing motor connection (horizontal louver)	220V AC
6	CN24	Fan connection (fan control and power supply to fan motor)	White-black: 15V DC; Red-black: 310V DC
7	CN55	Remote on/off switch connection	12V DC
8	CN4	Red: Indoor heat exchanger outlet temperature sensor connection; White: Indoor ambient temperature sensor connection; Black: Indoor heat exchanger mid-point temperature sensor connection;	5V DC
9	CN23	Louver up/down swing motor connection (horizontal louver)	5V DC
10	CN11	Reserved[1]	
11	CN30	Reserved[1]	
12	CN16	Reserved[1]	
13	CN25	Program update port	5V DC
14	CN7	Reserved	
15	CN8	EEV drive port	12V DC
16	CN14	Reserved[1]	
17	CN21	Reserved[1]	
18	CN5	Water level switch connection	5V DC
19	CN15	Display panel connection	5V DC
20	CN9	D1 D2 E communication port	2.5-2.7V DC
21	CN17	X1 X2 P Q E communication port	X1 X2:18V DC ; P Q E:2.5-2.7V DC
22	CN20	Net communication port	5V DC

Notes:

1. The reserved ports may not be weld on the PCB.

1.5 Ceiling & Floor

Figure 1.5: Ceiling & Floor main PCB ports

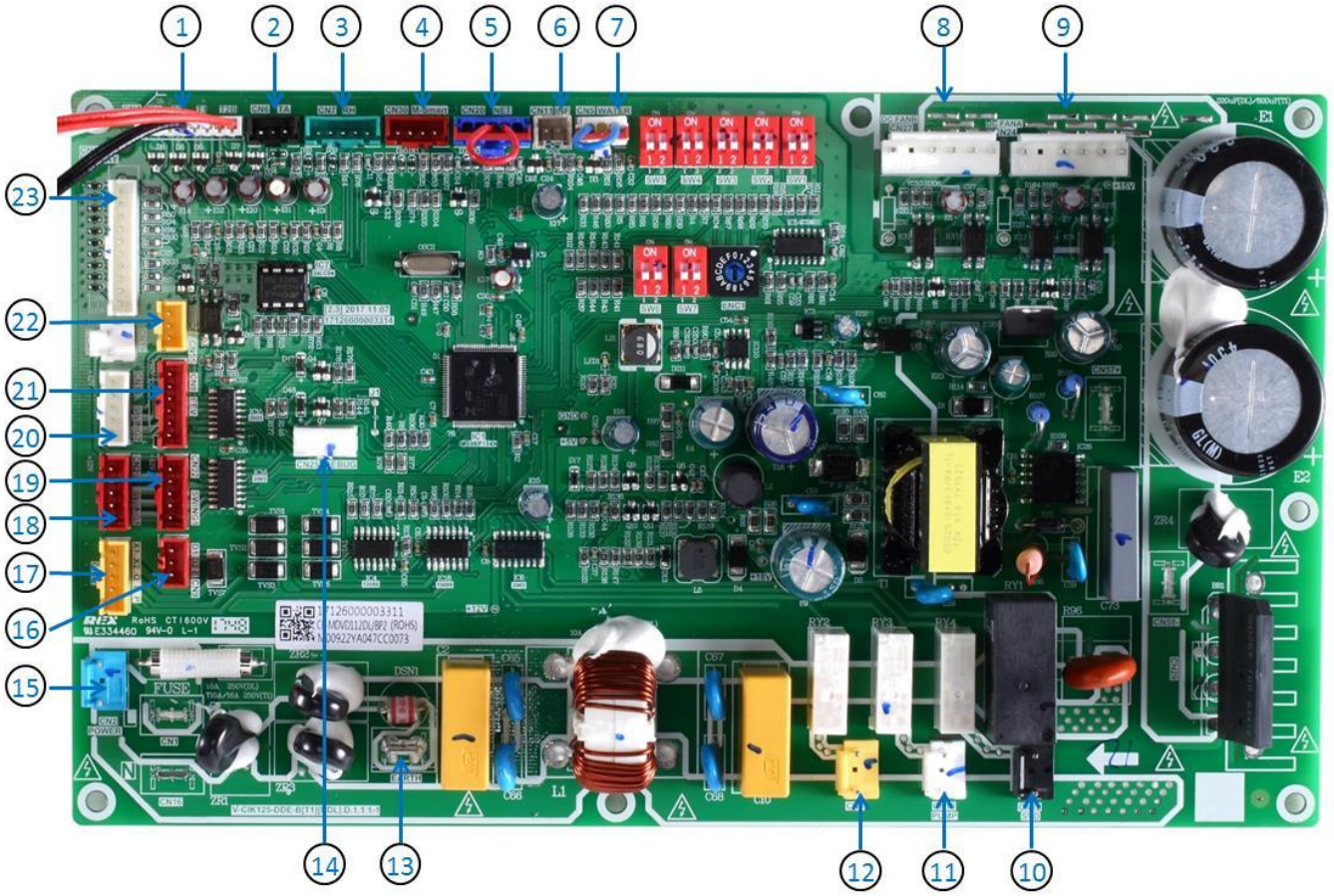


Table 1.5: Ceiling & Floor main PCB ports

Label in Figure 1.5	Code	Content	Port voltage
1	CN4	Red: Indoor heat exchanger outlet temperature sensor connection; White: indoor ambient temperature sensor connection; Black: indoor heat exchanger mid-point temperature sensor connection	5V DC
2	CN6	Reserved[1]	
3	CN7	Reserved[1]	
4	CN30	Reserved[1]	
5	CN20	Net communication port	5V DC
6	CN11	Reserved	
7	CN5	Water level switch connection	5V DC
8	CN27	Fan connection (fan control and power supply to fan motor)	White-black: 15V DC; red-black: 310V DC
9	CN24[2]	Fan connection (fan control and power supply to fan motor)	White-black: 15V DC; red-black: 310V DC
10	CN32	Reserved[1]	
11	CN13_1 CN13_2	Reserved[1]	
12	CN3	Reserved[1]	
13	CN31	Ground port	
14	CN25	Program update port	5V DC
15	CN2 or CN1(L)&CN16(N)	AC power input	220V AC
16	CN9	D1 D2 E	2.5-2.7V DC

Table continued on next page ...

Table 1.5: Ceiling & Floor main PCB ports (continued)

17	CN17	X1 X2 P Q E communication port	X1 X2:18V DC ; P Q E:2.5-2.7V DC
18	CN21	Louver up/down swing motor connection (Vertical louver)	12V DC
19	CN22[2]	Louver up/down swing motor connection (Vertical louver)	12V DC
20	CN14	Louver up/down swing motor connection (horizontal louver)	12V DC
21	CN8	EEV drive port	12V DC
22	CN55	Remote on/off switch connection	12V DC
23	CN15	Display panel connection	5V DC

Notes:

1. The reserved ports may not be weld on the PCB.
2. CN24 and CN22 ports are reserved for 36-90 models.

1.6 New Floor Standing

Figure 1.6: Floor standing main PCB ports

Table 1.6: New Floor standing main PCB ports

Label in Figure 1.7	Code	Content	Port voltage
1	CN1	AC power input(L)	220V AC
2	CN13	Reserved[1] (Drain pump connection)	
3	CN3	Alarm connection	220V AC
4	CN10	Reserved[1] (AC power input(N))	
5	CN2	AC power input(N)	220V AC
6	CN28	Reserved[1](AC power input(H-3))	
7	CN34	Reserved[1](AC power input(L-2))	
8	CN12	Reserved[1](AC power input(H-2))	
9	CN29	Reserved[1](AC power input(H-1))	
10	CN22	Reserved[1](HEAT connection)	
11	CN-A	Reserved[1](Anion connection)	
12	CN55	Remote on/off switch connection	12V DC
13	CN36	Reserved[1](Infrared sensor connection)	
14	CN20	Reserved[1](NET connection)	
15	CN14	Reserved[1](SWING2 connection)	
16	CN21	Reserved[1](SWING1 connection)	
17	CN35	Reserved[1](Temperature and humidity sensor connection)	
18	CN30	M-Smart	12V DC
19	CN15	Display panel connection	5V DC
20	CN16	Reserved[1](TA Temperature sensor connection)	
21	CN9	D1 D2 E communication port	D1 D2 E:2.5-2.7V DC
22	CN17	X1 X2 P Q E communication port	X1 X2:18V DC ; P Q E:2.5-2.7V DC
23	CN8	EEV drive port	12V DC
24	CN5	Water level switch connection	5V DC
25	CN4	Red: Indoor heat exchanger outlet temperature sensor connection; White: Indoor ambient temperature sensor connection; Black: Indoor heat exchanger mid-point temperature sensor connection;	5V DC
26	CN24	Fan connection (fan control and power supply to fan motor)	White-black: 15V DC; Red-black: 310V DC

Note: The reserved ports may not be weld on the PCB.

1.7 Medium Static Pressure Duct (A5 Duct)

Figure 1.7: Medium Static Pressure Duct main PCB ports

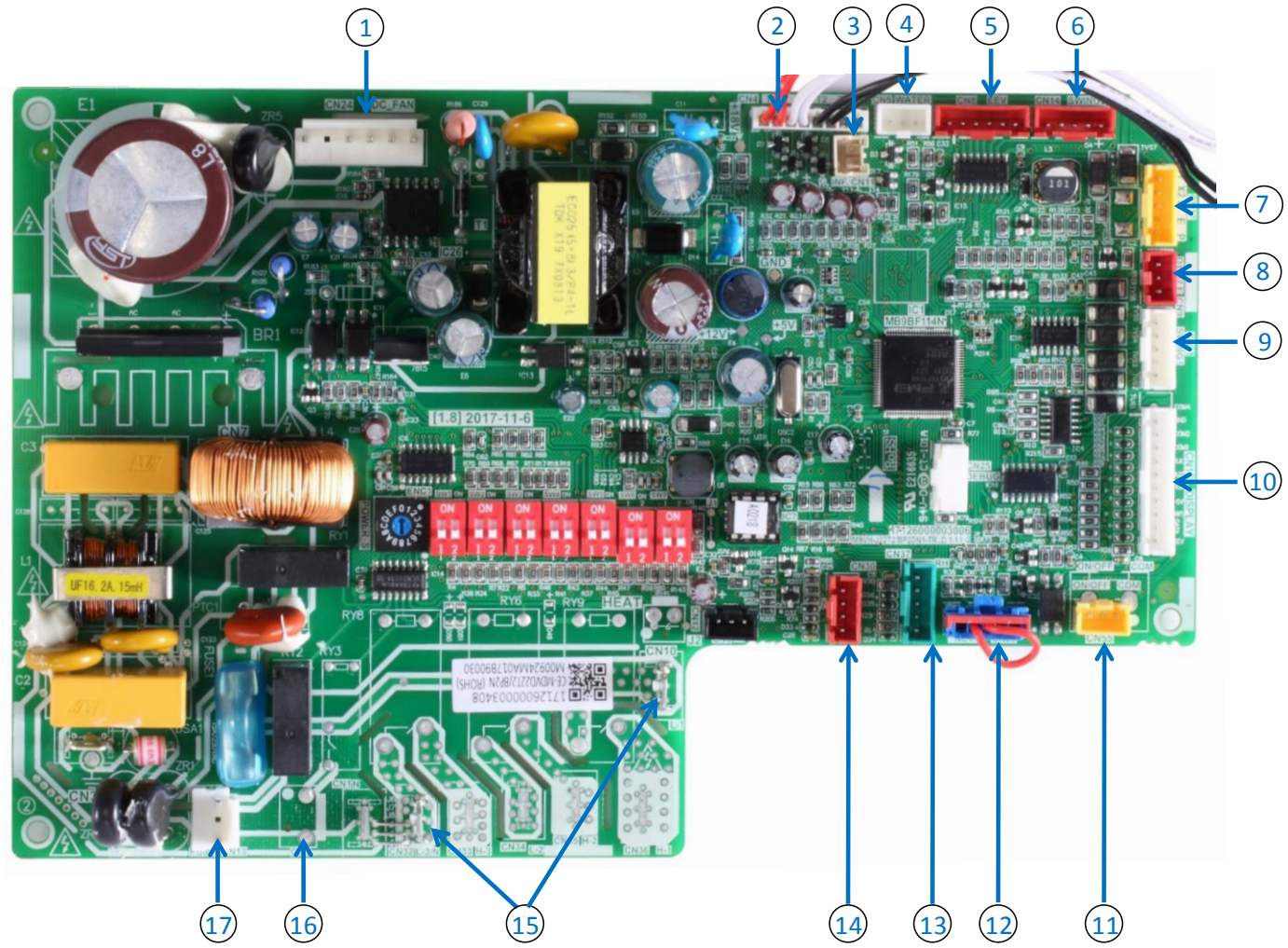


Table 1.7: Medium Static Pressure Duct main PCB ports

Label in Figure 1.8	Code	Content	Port voltage
1	CN24	Fan connection (fan control and power supply to fan motor)	White-black: 15V DC; red-black: 310V DC
2	CN4	Red: Indoor heat exchanger outlet temperature sensor connection; White: indoor ambient temperature sensor connection; black: indoor heat exchanger mid-point temperature sensor connection	5V DC
3	CN11	Reserved (Infrared sensor connection)	5V DC
4	CN5	Water level switch connection	5V DC
5	CN8	EXV drive port	12V DC
6	CN14	Reserved (SWING2 connection)	12V DC
7	CN17	X1 X2 P Q E communication port	X1 X2:18V DC ; P Q E:2.5-2.7V DC
8	CN9	D1 D2 E	2.5-2.7V DC
9	CN21	Reserved (SWING1 connection)	12V DC
10	CN15	new style display panel connection; yellow: old style display panel connection	5V DC

Table continued on next page ...

Table 1.8: Medium Static Pressure Duct main PCB ports (continued)

Label in Figure 1.8	Code	Content	Port voltage
11	CN55	Remote on/off switch connection	12V DC
12	CN20	Network module port	5V DC
13	CN37	Reserved (Temperature and humidity sensor connection)	5V DC
14	CN30	Reserved (M-Smart connection)	12V DC
15	CN10 CN32	AC power input	220V AC
16	CN3	Reserved (Alarm connection)	220V AC
17	CN13	Drain pump connection	220V AC

Notes:

The reserved ports may not be weld on the PCB.

1.8 High Static Pressure Duct

Figure 1.8: High Static Pressure Duct main PCB ports(Model 71-280)

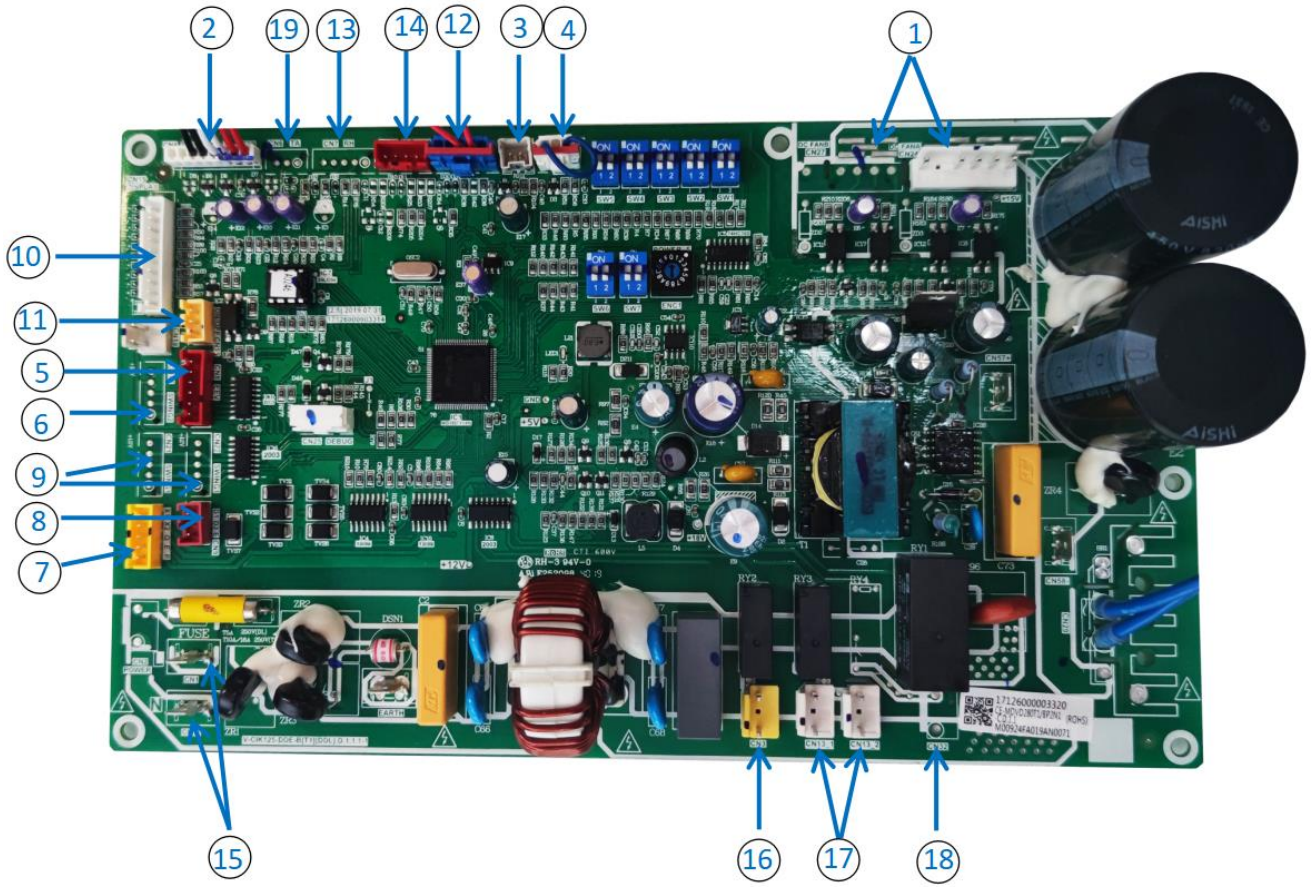


Table 1.8: High Static Pressure Duct main PCB ports(Model 71-280)

Label in Figure 1.9	Code	Content	Port voltage
1	CN24,CN27	Fan connection (fan control and power supply to fan motor) (Standard)	White-black: 15V DC; red-black: 310V DC
2	CN4	Red: Indoor heat exchanger outlet temperature sensor connection; White: indoor ambient temperature sensor connection; black: indoor heat exchanger mid-point temperature sensor connection(Standard)	5V DC
3	CN11	Infra-red sensor(Reserved)	
4	CN5	Water level switch connection(Reserved)	5V DC
5	CN8	EEV drive port(Standard)	12V DC
6	CN14	SWING2(Customized)	12V DC
7	CN17	X1 X2 P Q E communication port(Standard)	X1 X2:18V DC ; P Q E:2.5-2.7V DC
8	CN9	D1 D2 E communication port(Standard)	2.5-2.7V DC
9	CN21, CN22	SWING1(Customized)	12V DC
10	CN15	new style display panel connection(Standard)	5V DC
11	CN55	Remote on/off switch connection(Reserved)	12V DC

Table continued on next page ...

Table 1.8: High Static Pressure Duct main PCB ports(Model 71-280) (continued)

Label in Figure 1.9	Code	Content	Port voltage
12	CN20	Network module port(Reserved)	5V DC
13	CN7	Humidity sensor connection port(Customized)	5V DC
14	CN30	M-Smart port(Reserved)	12V DC
15	CN2 or CN1(L)/CN16(N)	AC power input(Standard)	220V AC
16	CN3	Alarm signal output(Reserved)	220V AC
17	CN13_1, CN13_2	Pump1 and pump2 control output(Reserved)	220V AC
18	CN32	Reserved function(Customized)	220V AC
19	CN6	Reserved	

Notes:

Standard configuration: the port is welded on the main board, and the whole unit uses the port

Reserved: the port is welded on the main board, but the whole unit doesn't use the port

Customized: the port isn't welded on the main board, but the main board can be customized.

Figure 1.9: High Static Pressure Duct main PCB ports (Model 400-560)

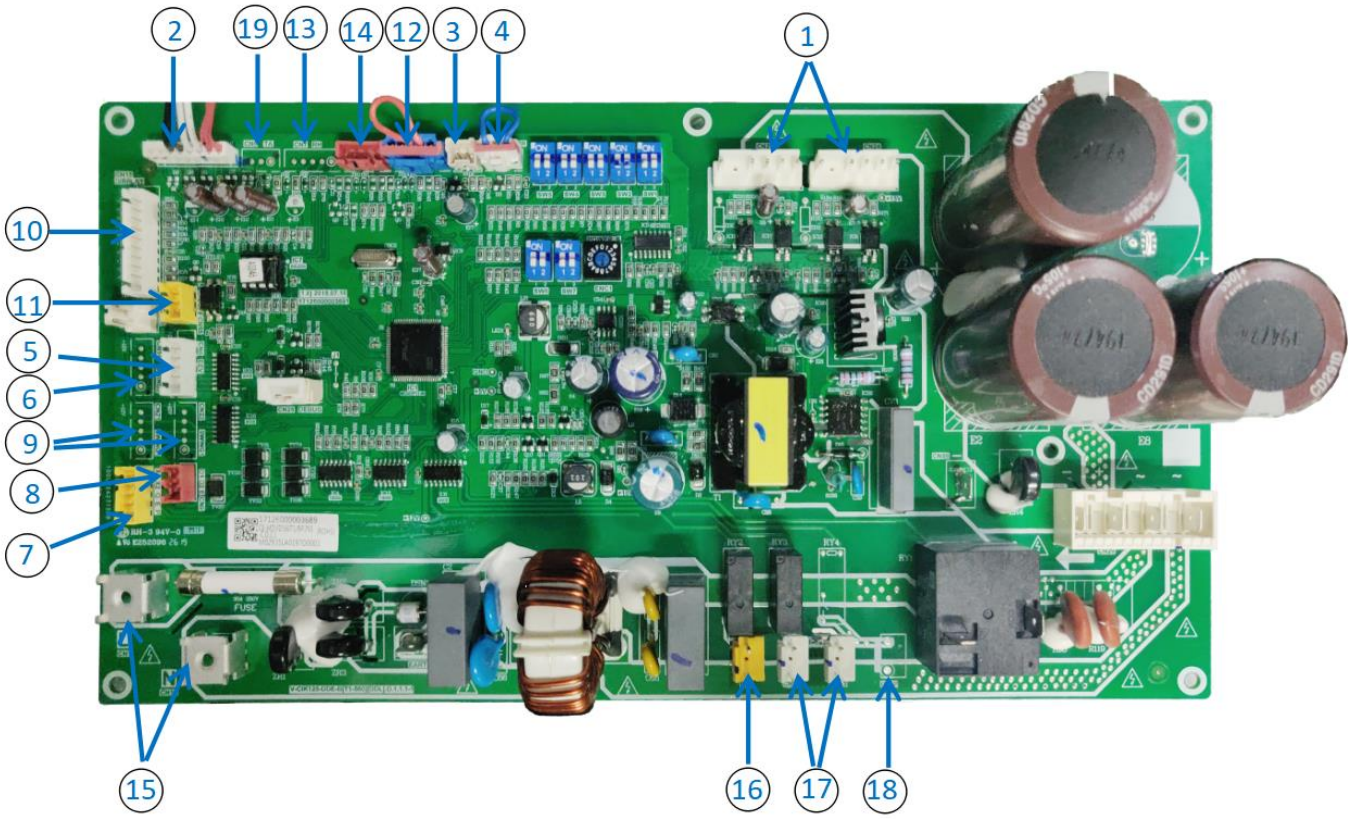


Table 1.9: High Static Pressure Duct main PCB ports (Model 400-560)

Label in Figure 1.10	Code	Content	Port voltage
1	CN24,CN27	Fan connection (fan control and power supply to fan motor) (Standard)	White-black: 15V DC; red-black: 310V DC
2	CN4	Red: Indoor heat exchanger outlet temperature sensor connection; White: indoor ambient temperature sensor connection; black: indoor heat exchanger mid-point temperature sensor connection(Standard)	5V DC
3	CN11	Infra-red sensor(Reserved)	5V DC
4	CN5	Water level switch connection(Reserved)	5V DC
5	CN8	EEV drive port(Standard)	12V DC
6	CN14	SWING2(Customized)	12V DC
7	CN17	X1 X2 P Q E communication port(Standard)	X1 X2:18V DC ; P Q E:2.5-2.7V DC
8	CN9	D1 D2 E communication port(Standard)	2.5-2.7V DC
9	CN21, CN22	SWING1(Customized)	12V DC
10	CN15	new style display panel connection (Standard)	5V DC
11	CN55	Remote on/off switch connection(Reserved)	12V DC
12	CN20	Network module port(Reserved)	5V DC
13	CN7	Humidity sensor connection port(Customized)	5V DC
14	CN30	M-Smart port(Reserved)	12V DC

Table continued on next page ...

Table 1.9: High Static Pressure Duct main PCB ports (Model 400-560) (continued)

Label in Figure 1.10	Code	Content	Port voltage
15	CN1(L)/CN16(N)	AC power input(Standard)	220V AC
16	CN3	Alarm signal output(Reserved)	220V AC
17	CN13_1, CN13_2	Pump1 and pump2 control output(Reserved)	220V AC
18	CN32	Reserved function(Customized)	220V AC
19	CN6	Reserved	

Notes:

Standard configuration: the port is welded on the main board, and the whole unit uses the port

Reserved: the port is welded on the main board, but the whole unit doesn't use the port

Customized: the port isn't welded on the main board, but the main board can be customized.

1.9 Fresh Air Unit

Figure 1.10: Fresh Air Unit main PCB ports

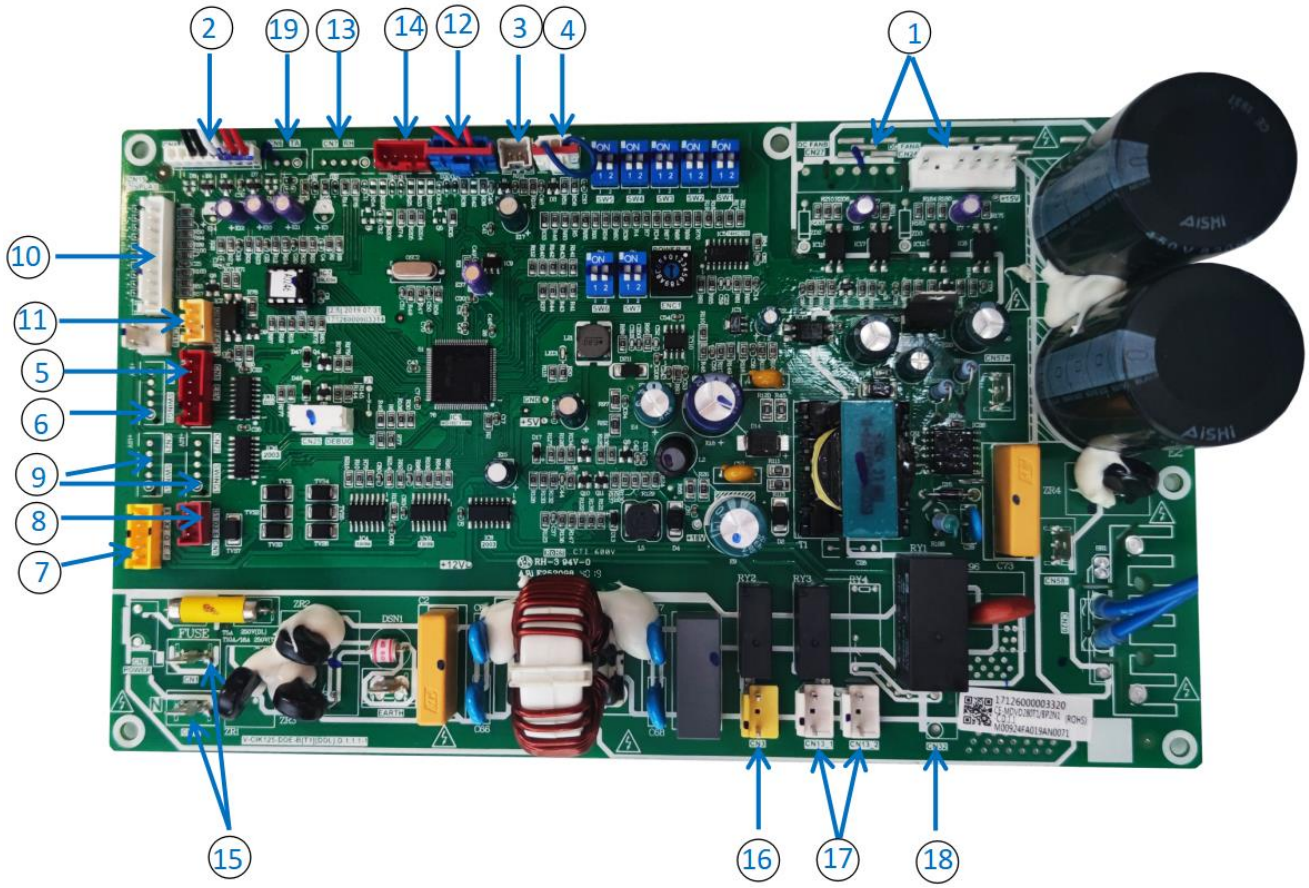


Table 1.10: Fresh Air Unit main PCB ports

Label in Figure 1.11	Code	Content	Port voltage
1	CN24	Fan connection (fan control and power supply to fan motor)	White-black: 15V DC; red-black: 310V DC
2	CN4	Temperature sensor connection Red: Indoor heat exchanger outlet temperature sensor connection (T2B); White: Outdoor fresh air temperature sensor connection (T0); Black: Indoor heat exchanger mid-point temperature sensor connection (T2);	5V DC
3	CN11	Reserved	
4	CN5	Water level switch connection	5V DC
5	CN8	EEV drive port	12V DC
6	CN14	Reserved	
7	CN17	X1 X2 P Q E communication port	X1 X2:18V DC ; P Q E:2.5-2.7V DC
8	CN9	D1 D2 E	2.5-2.7V DC
9	CN21, CN22	Reserved	
10	CN15	Display panel connection	5V DC
11	CN55	Remote on/off switch connection	12V DC
12	CN20	Network module port	5V DC
13	CN7	Reserved	
14	CN30	Reserved	

Table continued on next page ...

Table 1.10 Fresh Air Unit main PCB ports (continued)

Label in Figure 1.11	Code	Content	Port voltage
15	CN1(L)/CN16(N)	AC power input	220V AC
16	CN3	Reserved	220V AC
17	CN13_1, CN13_2	Pump1 and pump2 control output(Reserved)	220V AC
18	CN12	Reserved	220V AC
19	CN6	Air outlet temperature sensor connection (TA)	5V DC

Notes:

The reserved ports may not be weld on the PCB.

1.10 Wall-mounted Unit

Figure 1.11: Wall-mounted Unit main PCB ports

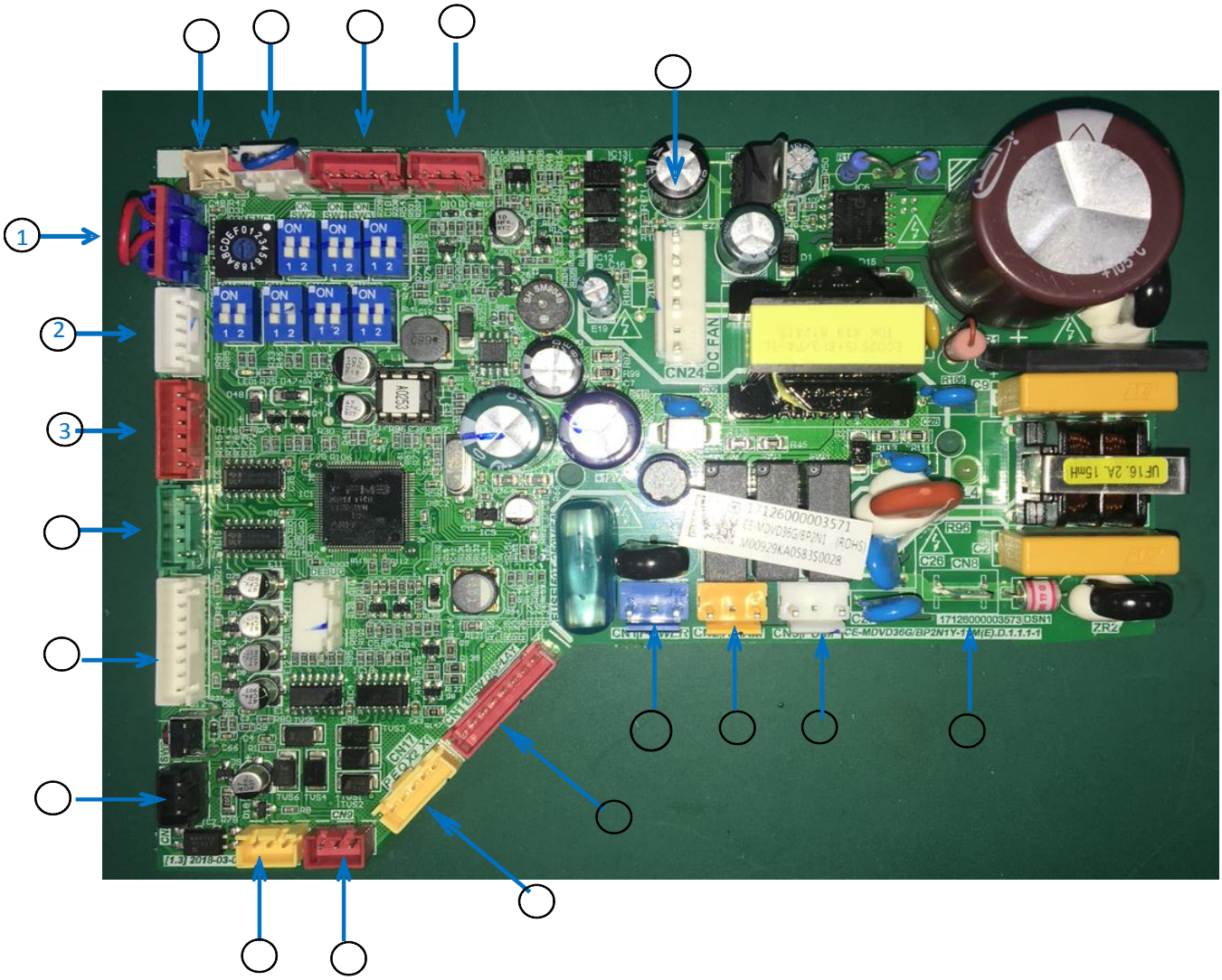


Table 1.11: Wall-mounted Unit main PCB ports

Label in Figure 1.12	Code	Content	Port voltage
1	CN20	Net communication port	5V DC
2	CN13	Vertical louver	12V DC
3	CN10	EEV drive port	12V DC
4	CN14	Reserved[1]	
5	CN4	Red: Indoor heat exchanger outlet temperature sensor connection; White: Indoor ambient temperature sensor connection; Black: Indoor heat exchanger mid-point temperature sensor connection;	5V DC
6	CN55	Remote on/off switch connection	12V DC
7	CN6	Reserved[1]	
8	CN9	D1 D2 E communication port	2.5-2.7V DC
9	CN17	X1 X2 communication port	18V DC
		P Q E communication port	2.5-2.7V DC
10	CN11	Display panel connection	5V DC

Table continued on next page ...

Table 1.11: Wall-mounted Unit main PCB ports(continued)

Label in Figure 1.12	Code	Content	Port voltage
11	CN1	AC power input	220V AC
12	CN2	Reserved[1]	
13	CN3	Pump drive port	220V AC
14	CN8	Ground port	
15	CN24	Fan connection (fan control and power supply to fan motor)	White-black: 15V DC; Red-black: 310V DC
16	CN30	Reserved[1]	
17	CN7	Reserved[1]	
18	CN5	Water level switch connection	5V DC
19	CN12	Reserved[1]	

Notes:

1.The reserved ports may not be weld on the PCB.

2 Indoor Unit Field Settings

2.1 PCB Switch and Jumper Settings

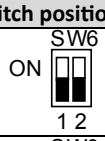
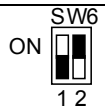
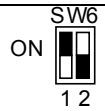
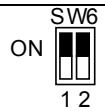
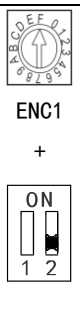
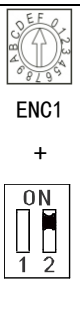
2.1.1 Four-way Cassette, Compact Four-way Cassette, One-way Cassette, Two-way Cassette, Floor Standing, Ceiling & Floor

Table 2.1: Four-way Cassette, Compact Four-way Cassette, One-way Cassette, Two-way Cassette , Floor Standing, Ceiling & Floor main PCB settings

Switch	Setting	Switch positions[1]	Description
SW1_1	Cooling mode temperature compensation[2]		Cooling mode temperature compensation is 0°C (default)
			Cooling mode temperature compensation is 2°C
SW1_2	EXV positions		EXV positions 96 (steps) in standby heating mode (default)
			EXV positions 72 (steps) in standby heating mode
SW2	Reserved		
SW3_1	Addressing mode		Reserved (default)
			Clear indoor unit address
SW3_2	Reserved		
SW4	Heating mode fan cycle		In heating mode when the set temperature has been reached, the fan operates in a 4 minutes off / 1 minute on repeating cycle (default)
			In heating mode when the set temperature has been reached, the fan operates in an 8 minutes off / 1 minute on repeating cycle
			In heating mode when the set temperature has been reached, the fan operates in a 12 minutes off / 1 minute on repeating cycle
			In heating mode when the set temperature has been reached, the fan operates in a 16 minutes off / 1 minute on repeating cycle
SW5	Cold draft prevention		In heating mode fan does not run when indoor heat exchanger mid-point temperature is 15°C or below (default)
			In heating mode fan does not run when indoor heat exchanger mid-point temperature is 20°C or below
			In heating mode fan does not run when indoor heat exchanger mid-point temperature is 24°C or below
			In heating mode fan does not run when indoor heat exchanger mid-point temperature is 26°C or below

Table continued on next page ...

Table 2.2: Four-way Cassette, Compact Four-way Cassette, One-way Cassette, Two-way Cassette , Floor Standing, Ceiling & Floor main PCB settings (continued)

Switch	Setting	Switch positions[1]	Description
SW6	Heating mode temperature compensation[3]		Heating mode temperature compensation is 6°C (default)
			Heating mode temperature compensation is 2°C
			Heating mode temperature compensation is 4°C
			Heating mode temperature compensation is 0°C
SW7	Reserved		
J1	Auto restart[4]		Auto restart function enabled (default)
			Auto restart function disabled
ENC1+SW7[5]	Indoor unit capacity[6]		0: 1.8kW or 2.2kW; 1: 2.8kW; 2: 3.6kW; 3: 4.5kW; 4: 5.6kW; 5: 7.1kW; 6: 8.0kW; 7: 9.0kW; 8: 10.0kW; 9: 11.2kW; A: 12.5kW; B: 14.0kW; C: 16kW; D:18Kw; E:20kW; F:25kW
ENC1+SW7	Indoor unit capacity		0: 28kW; 1: 33.5kW; 2: 40kW; 3: 45kW; 4: 56kW

Notes:

1. The black rectangles denote the switch positions.
2. Refer to 2.2.1 “Cooling mode temperature compensation setting”.
3. Refer to 2.2.2 “Heating mode temperature compensation setting”.
4. Refer to 2.2.3 “Auto restart setting”.
5. For the indoor units not having switch SW7, just change the value on switch ENC1 to set the indoor unit capacity.
6. Switch ENC1 is factory-set and its setting should normally not be changed. The only circumstances in which a switch ENC1 might need to be set in the field is when replacing a main PCB. When replacing a main PCB, ensure that the capacity setting on switch ENC1 on the new PCB is consistent with the unit capacity given on the unit’s nameplate.

2.1.2 Medium Static Pressure Duct and High Static Pressure Duct Unit

Table 2.2: Medium Static Pressure Duct and High Static Pressure Duct Unit main PCB settings

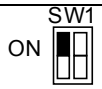
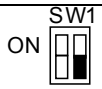
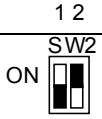
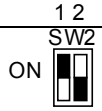
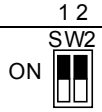
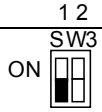
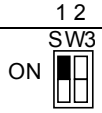
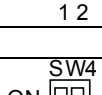
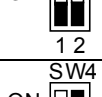
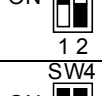
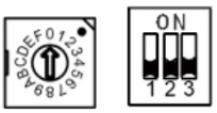
Switch	Setting	Switch positions[1]	Description
SW1_1	Cooling mode temperature compensation[2]		Cooling mode temperature compensation is 0°C (default)
			Cooling mode temperature compensation is 2°C
SW1_2	EXV positions		EXV positions 96 (steps) in standby heating mode (default)
			EXV positions 72 (steps) in standby heating mode
SW2	Static pressure		External static pressure mode 1 (default)
			External static pressure mode 2
			External static pressure mode 3
			External static pressure mode 4
SW3_1	Addressing mode		Reserved
			Clear indoor unit address
SW3_2	Reserved		
SW4	Heating mode fan cycle		In heating mode when the set temperature has been reached, the fan operates in a 4 minutes off / 1 minute on repeating cycle (default)
			In heating mode when the set temperature has been reached, the fan operates in an 8 minutes off / 1 minute on repeating cycle
			In heating mode when the set temperature has been reached, the fan operates in a 12 minutes off / 1 minute on repeating cycle
			In heating mode when the set temperature has been reached, the fan operates in a 16 minutes off / 1 minute on repeating cycle

Table continued on next page ...

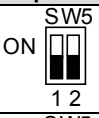
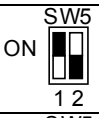
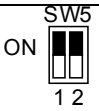
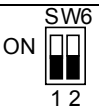
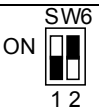
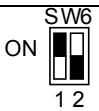
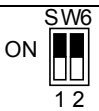
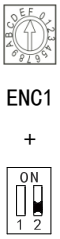
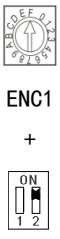
Notes:

<table>
<tr><td colspan="4">High Static Pressure Duct</td></tr>
<tr><td colspan="2">capacity</td><td>7.1-16kw</td><td>20-28kw</td><td>40-56kw</td></tr>
<tr><td colspan="2">Address number</td><td>1</td><td>2</td><td>4</td></tr>
<tr><td rowspan="2">Set IDU number from ODU PCB switch
  </td><td>V6 Series ODUs</td><td colspan="3">IDU number equals the actual number of high static pressure duct unit</td></tr>
<tr><td>V5X/V4+ Series ODUs</td><td colspan="3">IDU number equals the number of address</td></tr>
<tr><td colspan="2">Connect IDUs via wired controller WDC-120G/WK(A)</td><td colspan="3">Connect 16 high static pressure duct units at most, which equals the actual IDU number</td></tr>
</table>

1. If you set ODU auto addressing, a high static pressure duct unit with a large capacity will take up 2/4 address in sequence.

2. If you choose to set the address manually, remember to confirm the address number of high static pressure duct unit in advance in case of repetition.

Table 2.2: Medium Static Pressure Duct and High Static Pressure Duct Unit main PCB settings

Switch	Setting	Switch positions[1]	Description
SW5	Cold draft prevention		In heating mode fan does not run when indoor heat exchanger mid-point temperature is 15°C or below (default)
			In heating mode fan does not run when indoor heat exchanger mid-point temperature is 20°C or below
			In heating mode fan does not run when indoor heat exchanger mid-point temperature is 24°C or below
			In heating mode fan does not run when indoor heat exchanger mid-point temperature is 26°C or below
SW6	Heating mode temperature compensation[3]		Heating mode temperature compensation is 6°C (default)
			Heating mode temperature compensation is 2°C
			Heating mode temperature compensation is 4°C
			Heating mode temperature compensation is 0°C
SW7	Reserved		
J1	Auto restart[4]		Auto restart function enabled (default)
			Auto restart function disabled
ENC1+SW7[5]	Indoor unit capacity[6]		0: 1.8kW or 2.2kW; 1: 2.8kW; 2: 3.6kW; 3: 4.5kW; 4: 5.6kW; 5: 7.1kW; 6: 8.0kW; 7: 9.0kW; 8: 10.0kW; 9: 11.2kW; A: 12.5kW; B: 14.0kW; C: 16kW; D:18Kw; E:20kW; F:25kW
ENC1+SW7	Indoor unit capacity		0: 28kW; 1: 33.5kW; 2: 40kW; 3: 45kW; 4: 56kW

Notes:

1. The black rectangles denote the switch positions.
2. Refer to 2.2.1 “Cooling mode temperature compensation setting”.
3. Refer to 2.2.2 “Heating mode temperature compensation setting”.
4. Refer to 2.2.3 “Auto restart setting”.
5. For the indoor units not having switch SW7, just change the value on switch ENC1 to set the indoor unit capacity.
6. Switch ENC1 is factory-set and its setting should normally not be changed. The only circumstances in which a switch ENC1 might need to be set in the field is when replacing a main PCB. When replacing a main PCB, ensure that the capacity setting on switch ENC1 on the new PCB is consistent with the unit capacity given on the unit’s nameplate.

2.1.3 Fresh Air Unit

Table 2.3: Fresh Air Unit main PCB settings

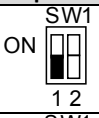
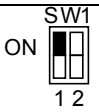
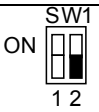
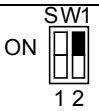
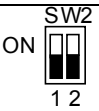
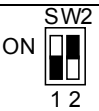
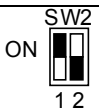
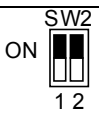
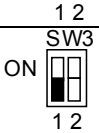
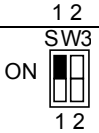
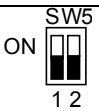
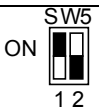
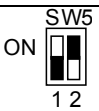
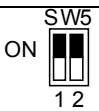
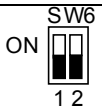
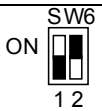
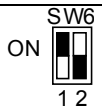
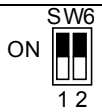
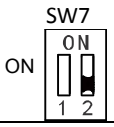
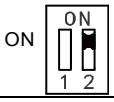
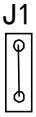
Switch	Setting	Switch positions[1]	Description
SW1_1	Cooling mode temperature compensation[2]		Cooling mode temperature compensation is 0°C
			Cooling mode temperature compensation is 2°C
SW1_2	EXV positions		EXV positions 96 (steps) in standby heating mode
			EXV positions 72 (steps) in standby heating mode
SW2	Static pressure		External static pressure mode 1
			External static pressure mode 2
			External static pressure mode 3
			External static pressure mode 4
SW3_1	Addressing mode		Reserved
			Clear indoor unit address
SW3_2	Reserved		
SW4	Reserved		
SW5	Cold draft prevention		In heating mode fan does not run when indoor heat exchanger mid-point temperature is 14°C or below
			In heating mode fan does not run when indoor heat exchanger mid-point temperature is 16°C or below
			In heating mode fan does not run when indoor heat exchanger mid-point temperature is 12°C or below
			In heating mode fan does not run when indoor heat exchanger mid-point temperature is 18°C or below

Table continued on next page ...

Table 2.3: Fresh Air Unit main PCB settings

SW6	Heating mode temperature compensation[3]		Heating mode temperature compensation is 0°C
			Heating mode temperature compensation is 2°C
			Heating mode temperature compensation is 4°C
			Heating mode temperature compensation is6°C
SW7_1	Unit capacity	Reserved	
SW7_2			Unit with capacity less than 28kW
			Unit with capacity equal or more than 28kW
J1	Auto restart		Auto restart function enabled (default)
			Auto restart function disabled

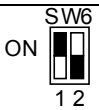
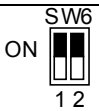
2.1.4 Wall-mounted unit

Table 2.4: Wall-mounted unit main PCB settings

Switch	Setting	Switch positions[1]	Description
SW1_1	Cooling mode temperature compensation[2]		Cooling mode temperature compensation is 0°C
			Cooling mode temperature compensation is 2°C
SW1_2	EXV positions		EXV positions 96 (steps) in standby heating mode
			EXV positions 72 (steps) in standby heating mode
SW2	Static pressure		Factory settings
SW3_1	Addressing mode		Reserved
			Clear indoor unit address
SW3_2	Reserved		
SW4	Heating mode fan cycle		In heating mode when the set temperature has been reached, the fan operates in a 4 minutes off / 1 minute on repeating cycle (default)
			In heating mode when the set temperature has been reached, the fan operates in an 8 minutes off / 1 minute on repeating cycle
			In heating mode when the set temperature has been reached, the fan operates in a 12 minutes off / 1 minute on repeating cycle
			In heating mode when the set temperature has been reached, the fan operates in a 16 minutes off / 1 minute on repeating cycle
SW5	Cold draft prevention		In heating mode fan does not run when indoor heat exchanger mid-point temperature is 15°C or below
			In heating mode fan does not run when indoor heat exchanger mid-point temperature is 24°C or below
			In heating mode fan does not run when indoor heat exchanger mid-point temperature is 20°C or below
			In heating mode fan does not run when indoor heat exchanger mid-point temperature is 26°C or below

Table continued on next page ...

Table 2.4: Wall-mounted units main PCB settings

SW6	Heating mode temperature compensation[3]		Heating mode temperature compensation is 6°C (default)
			Heating mode temperature compensation is 2°C
			Heating mode temperature compensation is 4°C
			Heating mode temperature compensation is 0°C
SW7	Reserved		
J1	Auto restart		Auto restart function enabled (default)
			Auto restart function disabled

2.2 Modes Set on Main PCBs

2.2.1 Cooling mode temperature compensation setting

With cooling mode temperature compensation, in cooling mode the indoor units target a temperature that is lower than the set temperature. The cooling mode temperature compensation setting sets the difference between the set temperature and the target temperature. For example, if the set temperature is 26°C and the cooling mode compensation setting is 2°C, the units target an ambient temperature (sensed at the unit) of 24°C. Values of 0°C or 2°C for cooling mode temperature compensation can be selected by setting the appropriate switch on the indoor unit main PCB.

2.2.2 Heating mode temperature compensation setting

Since indoor units are often installed at ceiling level, and since warm air rises, the ambient temperature sensed at the unit can be higher than the ambient temperature where users are standing or sitting. To compensate for this, in heating mode the indoor units target a temperature that is higher than the set temperature. The heating mode temperature compensation setting sets the difference between the set temperature and the target temperature. For example, if the set temperature is 20°C and the heating mode compensation setting is 4°C, the units target an ambient temperature (sensed at the unit) of 24°C.

Depending on a variety of factors including the height of the room and the position of the units, different values may be appropriate for the heating mode temperature compensation setting. Values of 0°C, 2°C, 4°C or 6°C can be selected by setting the appropriate switch on the indoor unit main PCB.

2.2.3 Auto restart setting

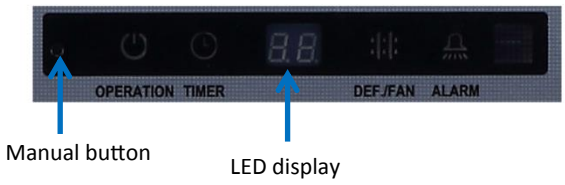
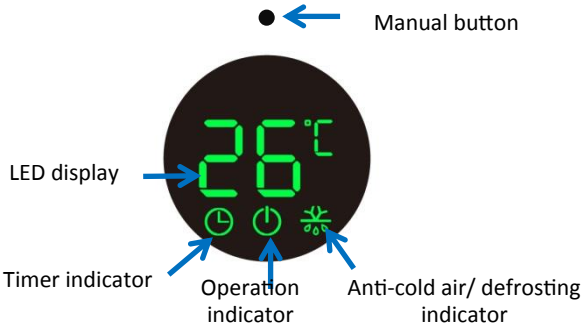
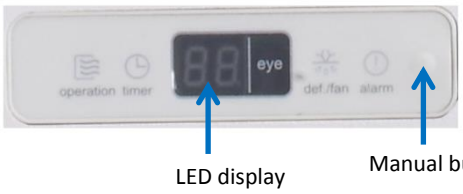
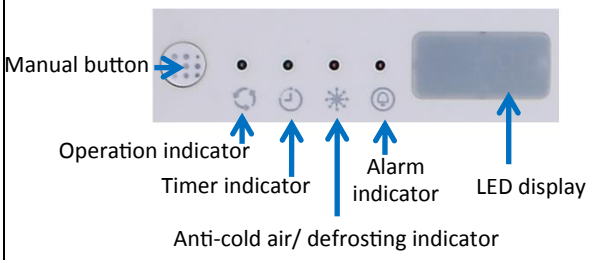
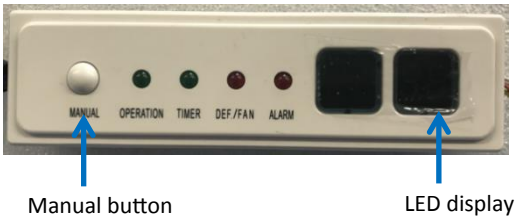
The auto restart function can be used to ensure that, in the event of a power outage, the indoor units automatically restart once the power returns. When the power returns following a power outage, units with auto restart enabled restart with the same operating mode, fan speed and remote control lock status settings as before the power outage. The restart of indoor units is staggered, with the start-up of some units delayed to prevent all units starting-up simultaneously. If, during this timed delay, the remote or wired controller is used to send a command to a unit, that unit starts-up immediately with those new settings. Indoor units with auto restart disabled go into standby once the power returns following a power outage.

3 Display Panels

3.1 Appearance of Display Panel

The appearance of the digital display panel used is shown in Figures 3.1.

Figure 3.1: Digital display panel[1]

<table>
<tr><td>Display panel for four-way cassette (Standard panel)</td><td>Display panel for four-way cassette (New 360 degree panel)</td></tr>
<tr><td> 
</td><td> 
</td></tr>
<tr><td>Display panel for compact four-way cassette</td><td>Display panel for one-way cassette</td></tr>
<tr><td> 
</td><td> 
</td></tr>
<tr><td>Display panel for ceiling and floor</td><td>Display panel for two-way cassette, floor standing, medium static pressure duct and high static pressure duct</td></tr>
<tr><td> 
</td><td> 
</td></tr>
</table>

Notes:

1. The pictures are just for reference, the exact appearance of digital panel maybe slightly different.

3.2 Output under Normal Operating Conditions

Table 3.1: Display panel output under normal operating conditions

Unit state		Display output	
		Lights/Icons	Digital display
Standby		OPERATION light flashes slowly	
Auto-restart delay[1]			
Shutting-down		All lights off[2]	
Operating	Normal operation	OPERATION light/Icon on	Cooling and heating modes: set temperature Fan only mode: indoor ambient temperature
	Cold draft prevention[3] or outdoor unit defrosting operation[4]	OPERATION light/Icon and DEF./FAN lights or Icon on	Set temperature
A timer has been set		TIMER light/Icon on[5]	n/a

Notes:

1. Refer to 2.4.2 “Auto-restart setting”.
2. Unless a timer has been set, in which case the TIMER light/LED will be on.
3. In heating mode, cold draft prevention ensures that the indoor unit fan only runs when the indoor heat exchanger mid-point temperature is above a certain temperature. Refer to Tables 2.1 to 2.6 in 2.1 “PCB Switch and Jumper Settings”.
4. In heating mode, outdoor units perform the defrosting operation in order to recover heating capacity. Refer to the outdoor unit technical documentation.
5. The statuses of the other lights/LEDs are determined by whether the unit is currently in standby, auto-restart delay, shutting-down or operating.

3.3 Digital Display Parameter Output

On pressing the manual button[1,2] on a digital display panel the parameters given in Table 3.2 are displayed (unless the unit is in an error state, in which case the digital display displays the error code). On the first press, parameter no. 1 is displayed, on the second press, parameter no. 2 is displayed, and so on. If the button is not pressed for 10 seconds, the display returns to its normal output, as described in Table 3.2.

Notes:

1. The manual buttons refer to 3.1 "Appearance of Display Panel".
2. For the four-way cassette's new 360 degree panel, a needle is necessary to active manual button.

3.3.1 Spot check table (Before upgrade of indoor unit's main program software)

Table 3.1: Digital display output when button on a digital display panel is pressed(Not include fresh air processing unit)

Parameter no.	Parameters	Remarks
0	Normal display	
1	Communication address[1]	0 - 63
2	Capacity as set on switch ENC1 on indoor unit main PCB	Unit: HP
3	Network address[1]	0 - 63
4	Actual set temperature Ts	
5	Actual T1 indoor temperature	Minimum value -9°C
6	Actual T2 indoor heat exchanger mid-point temperature	Minimum value -9°C
7	Actual T2A Indoor heat exchanger inlet temperature	Minimum value -9°C
8	Actual T2B Indoor heat exchanger outlet temperature	Minimum value -9°C
9	Compressor discharge temperature	
10	Target superheat (reserved)	
11	EXV openness (actual openness / 8)	
12	Version number of indoor unit's main program software	
13	Error code (last time)	
14	--	

Notes:

1. On indoor units, the communication address and network address are the same and are routinely referred to simply as the unit's "address".

Table 3.2: Fresh air processing unit digital display output when button on a digital display panel is pressed

Parameter no.	Parameters	Remarks
0	Normal display	
1	Communication address[1]	0 - 63
2	Capacity as set on switch ENC1 on indoor unit main PCB	Unit: HP
3	Network address[1]	0 - 63
4	Actual set temperature Ts	
5	Actual T0 Outdoor return air temperature	Minimum value -9°C
6	Actual T2 indoor heat exchanger mid-point temperature	Minimum value -9°C
7	Actual T2A Indoor heat exchanger inlet temperature	Minimum value -9°C
8	Actual T2B Indoor heat exchanger outlet temperature	Minimum value -9°C
9	Actual TA Indoor Supply air temperature	Minimum value -9°C
9	Compressor discharge temperature	
10	Target superheat (reserved)	
11	EXV openness (actual openness / 8)	
12	Version number of indoor unit's main program software	
13	Error code (last time)	
14	--	

Notes:

1. On indoor units, the communication address and network address are the same and are routinely referred to simply as the unit's "address".

3.3.2 Spot check table (After upgrade of indoor unit's main program software)

Table 3.3: Digital display output when button on a digital display panel is pressed(Not include fresh air processing unit)

Parameter no.	Parameters	Remarks
0	Normal display	
1	Communication address[1]	0 - 63
2	Capacity as set on switch ENC1 on indoor unit main PCB	Unit: HP
3	Network address[1]	0 - 63
4	Actual set temperature Ts	
5	Actual T1 indoor temperature	Minimum value -9°C
6	Actual T2 indoor heat exchanger mid-point temperature	Minimum value -9°C
7	Actual T2A Indoor heat exchanger inlet temperature	Minimum value -9°C
8	Actual T2B Indoor heat exchanger outlet temperature	Minimum value -9°C
9	Compressor discharge temperature	
10	Target superheat (reserved)	
11	EXV openness (actual openness / 8)	
12	Version number of indoor unit's main program software	
13	Swing small board software version number	
14	Error code 1 (last time)	
15	Error code 2 (last but one)	
16	Error code 3 (last but two)	
17	Number of PQE address settings (Record 99 times at most)	
18	The number of times the remote controller sets the address (99 times at most)	
19	The number of times the wired controller sets the address (99 times at most)	
20	--	

Notes:

1. On indoor units, the communication address and network address are the same and are routinely referred to simply as the unit's "address".

Table 3.4: Fresh air processing unit digital display output when button on a digital display panel is pressed

Parameter no.	Parameters	Remarks
0	Normal display	
1	Communication address[1]	0 - 63
2	Capacity as set on switch ENC1 on indoor unit main PCB	Unit: HP
3	Network address[1]	0 - 63
4	Actual set temperature Ts	
5	Actual T0 Outdoor return air temperature	Minimum value -9°C
6	Actual T2 indoor heat exchanger mid-point temperature	Minimum value -9°C
7	Actual T2A Indoor heat exchanger inlet temperature	Minimum value -9°C
8	Actual T2B Indoor heat exchanger outlet temperature	Minimum value -9°C
9	Actual TA Indoor Supply air temperature	Minimum value -9°C
10	Compressor discharge temperature	
11	Target superheat (reserved)	
12	EXV openness (actual openness / 8)	
13	Version number of indoor unit's main program software	
14	Error code 1 (last time)	
15	Error code 2 (last but one)	
16	Error code 3 (last but two)	
17	Number of PQE address settings (Record 99 times at most)	
18	The number of times the remote controller sets the address (99 times at most)	
19	The number of times the wired controller sets the address (99 times at most)	
20	--	

Notes:

1. On indoor units, the communication address and network address are the same and are routinely referred to simply as the unit's "address".

4 Errors

4.1 Error Code Table

Table 4.1: Error code table

Error code	Content
E0	Mode conflict
E1	Communication error between indoor and outdoor units
E2	Indoor ambient temperature sensor error
E3	Indoor heat exchanger mid-point temperature sensor error
E4	Indoor heat exchanger outlet temperature sensor error
E6	Fan error
E7	EEPROM mismatch
Eb	Electronic expansion valve error
Ed	Outdoor unit error
EE	Water level error
FE	Indoor unit has not been assigned an address
H4	Communication error between main board and display board
H5	EEPROM of display board damaged
HP	Electronic expansion valve can't be closed completely in cooling mode when standby
HL	Indoor heat exchanger mid-point or outlet temperature sensor may has malfunction
A1	Refrigerant leakage fault
A0	The emergency stop
F7+ repeated address	Repeated indoor units address
U4	MS box self-check failure
F8	MS box Error

4.2 Impact on Other Units

Table 4.2 shows the impact of an error on one indoor unit on the outdoor units and on the other indoor units in the system. The actual state of the outdoor units and the other indoor units is determined not only by the impacts shown in Table 4.2, but also by any other errors that may have separately arisen on the outdoor units or other indoor units.

Table 4.2: Impact of indoor unit error on outdoor units and on other indoor units

Indoor unit error	Impact on outdoor units	Impact on other indoor units
E0	Minimal impact[1]	No impact
E1	H7 error[2]	Ed error[3]
E2	Minimal impact[4]	No impact
E3	Minimal impact[4]	No impact
E4	Minimal impact[4]	No impact
E6	Minimal impact[4]	No impact
E7	Minimal impact[4]	No impact
Eb	Minimal impact[4]	No impact
Ed	n/a[5]	n/a[5]
EE	Minimal impact[4]	No impact
FE	H7 error[2]	Ed error[3]
H5	Minimal impact[4]	No impact
H4	Minimal impact[4]	No impact
HP	Minimal impact[4]	No impact
HL	Minimal impact[4]	No impact
A1[6]	No impact	Ed error[3]
A0[6]	No impact	Ed error[3]
F7+ repeated address[6]	No impact	No impact
U4[6]	No impact	No impact
F8[6]	No impact	Ed error[3]

Notes:

1. The outdoor units continue to operate and ignore the load requirement from the indoor unit that has gone into mode conflict with the outdoor units.
2. Outdoor unit error code H7 indicates that the number of indoor units detected by the master outdoor unit is not the same as the number set on the master outdoor unit's main PCB.
3. Error Ed may not be displayed on the other indoor units. Indoor unit error codes have the following order of priority: A1-A0-FE-F7-E0-E1-E2-E3-E4-E6-E7-Eb-Ed-EE-U4-F8. So if, for example, one unit has an E2 error, it continues to display E2 even if an E1 or FE error occurs on another indoor unit (giving rise to an outdoor unit H7 error) since error Ed is lower in the order of priority than error E2.
4. The outdoor units continue to operate but detect no load requirement from the indoor unit that has experienced an E2, E3, E4, E6, E7, Eb or EE error, and adjust their output accordingly, in the same way as they do when a user puts an indoor unit into standby.
5. An indoor unit Ed error is caused by (and not the cause of) an outdoor unit error. The outdoor units will be displaying their own error code.
6. Only applicable for V6R system.

5 Troubleshooting

5.1 Warning

- All electrical work must be carried out by competent and suitably qualified, certified and accredited professionals and in accordance with all applicable legislation (all national, local and other laws, standards, codes, rules, regulations and other legislation that apply in a given situation).
- Power-off the unit before connecting or disconnecting any connections or wiring, otherwise electric shock (which can cause physical injury or death) may occur or damage to components may occur.

5.2 E0 Troubleshooting

5.2.1 Display output

5.2.2 Description

- Mode conflict.

5.2.3 Impact on other units

- Refer to 4.2 “Impact on Other Units”.

5.2.4 Possible causes

- The indoor unit’s operating mode conflicts with that of the outdoor units.

5.2.5 Explanation

There are five priority mode options, which are set on the outdoor units. If an indoor unit's operating mode conflicts with that of the outdoor units, the indoor unit displays the mode conflict error. The five priority modes are:

1. **Heating priority mode (default):**
   a) **During cooling operation:** If an indoor unit requests heating, the outdoor units stop and then restart in heating mode after 5 minutes. Indoor units requesting heating then start in heating mode and indoor units requesting cooling display the mode conflict error.
   b) **During heating operation:** If an indoor unit requests cooling, the outdoor units ignore the request and continue to run in heating mode. The indoor unit requesting cooling displays the mode conflict error. If all the indoor units requesting heating are later turned off and one or more indoor units are still requesting cooling, the outdoor units restart in cooling mode after 5 minutes and any indoor units requesting cooling then start in cooling mode.
2. **Cooling priority mode:**
   a) **During heating operation:** If an indoor unit requests cooling, the outdoor units stop and then restart in cooling mode after 5 minutes. Indoor units requesting cooling then start in cooling mode and indoor units requesting heating display the mode conflict error.
   b) **During cooling operation:** If an indoor unit requests heating, the outdoor units ignore the request and continue to run in cooling mode. The indoor unit requesting heating displays the mode conflict error. If all the indoor units requesting cooling are later turned off and one or more indoor units are still requesting heating, the outdoor units restart in heating mode after 5 minutes and any indoor units requesting heating then start in heating mode.
3. **VIP priority mode or voting priority mode:** 63 is the VIP address. If the VIP indoor unit is operating, the outdoor units operate in the mode of the VIP indoor unit. Indoor units that are in a mode different to that of the VIP unit display the mode conflict error. If there is no unit with address 63 or the unit at address 63 is in standby, the outdoor units operate in voting priority mode. In voting priority mode, the outdoor units operate in whichever of heating and cooling modes is being requested by the larger number of indoor units.
4. **Heating only mode:** The outdoor units only operate in heating mode. Indoor units requesting heating operate in heating mode. Indoor units requesting cooling or in fan only mode display the mode conflict error.
5. **Cooling only mode:** The outdoor units only operate in cooling mode. Indoor units requesting cooling operate in cooling mode; indoor units in fan only mode operate in fan only mode. Indoor units requesting heating display the mode conflict error.

5.3 E1 Troubleshooting

5.3.1 Display output

5.3.2 Description

- Communication error between indoor and outdoor units.

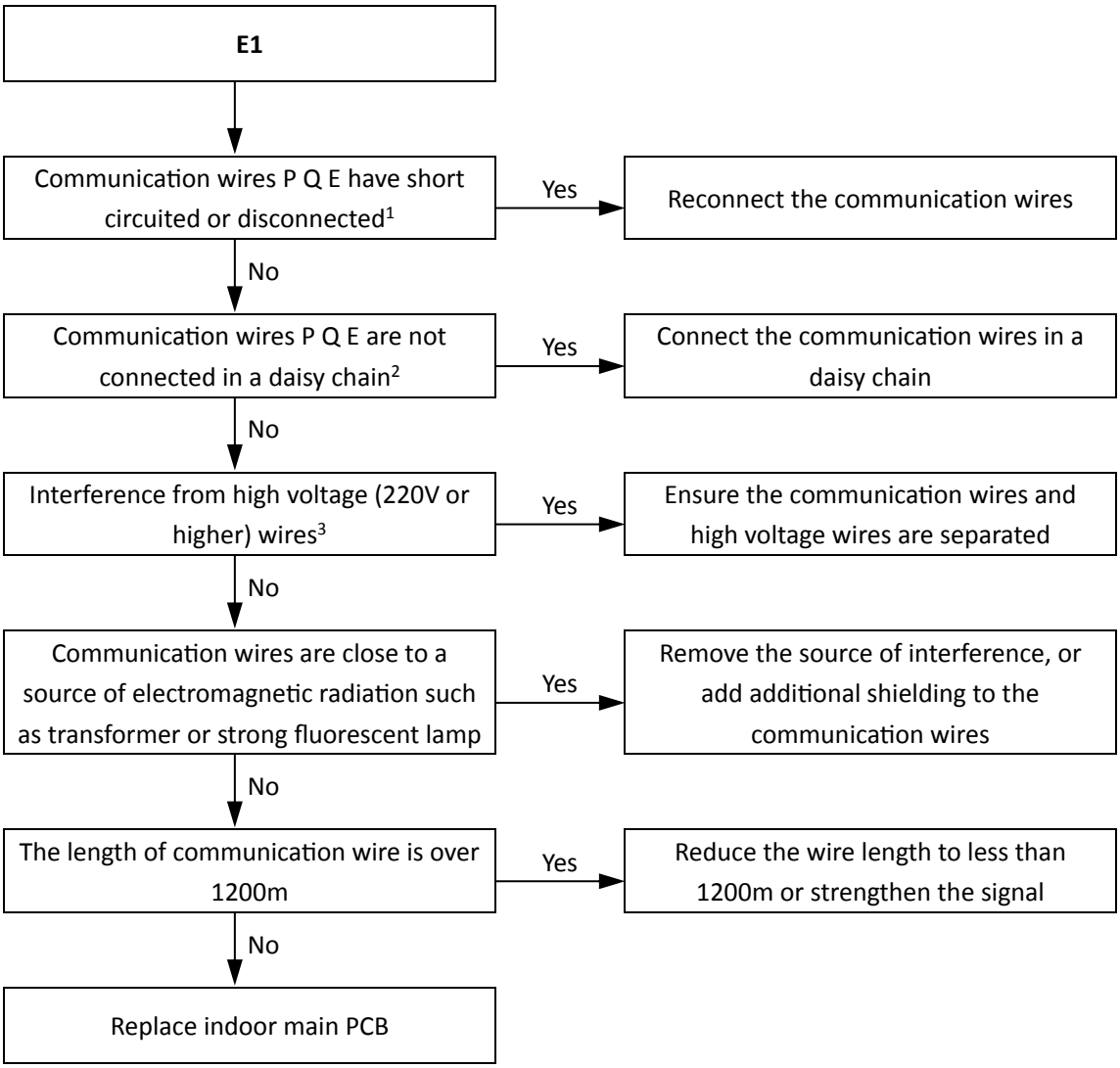
5.3.3 Impact on other units

- Refer to 4.2 “Impact on Other Units”.

5.3.4 Possible causes

- Communication wires between indoor and outdoor units not connected properly.
- Interference from high voltage wires or other sources of electromagnetic radiation.
- Communication wire too long.
- Damaged main PCB.

5.3.5 Procedure

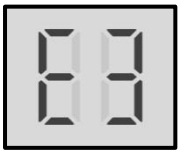


Notes:

1. Measure the resistance among P, Q and E. The normal resistance between P and Q is 120Ω, between P and E is infinite, between Q and E is infinite.
2. The P Q E communication wires should be connected one unit after another in a daisy chain from the master outdoor unit to the final indoor unit. After the final indoor unit, the communication wiring should NOT be continued back to the outdoor units – that is, do not attempt to form a closed loop.
3. The refrigerant piping, power wiring and communication wiring are typically run in parallel. However the communication wiring should not be bound together with the refrigerant piping or power wiring. To prevent signal interference, the power wiring and communication wiring should not be run in the same conduit. If the power supply is less than 10A, a separation of at least 300mm between power wiring and communication wiring conduits should be maintained; if the power supply is in the range 10A to 50A then a separation of at least 500mm should be maintained.

5.4 E2, E3, E4 Troubleshooting

5.4.1 Display output



5.4.2 Description

- E2 indicates an indoor ambient temperature sensor error.
- E3 indicates an indoor heat exchanger mid-point temperature sensor error.
- E4 indicates an indoor heat exchanger outlet temperature sensor error.

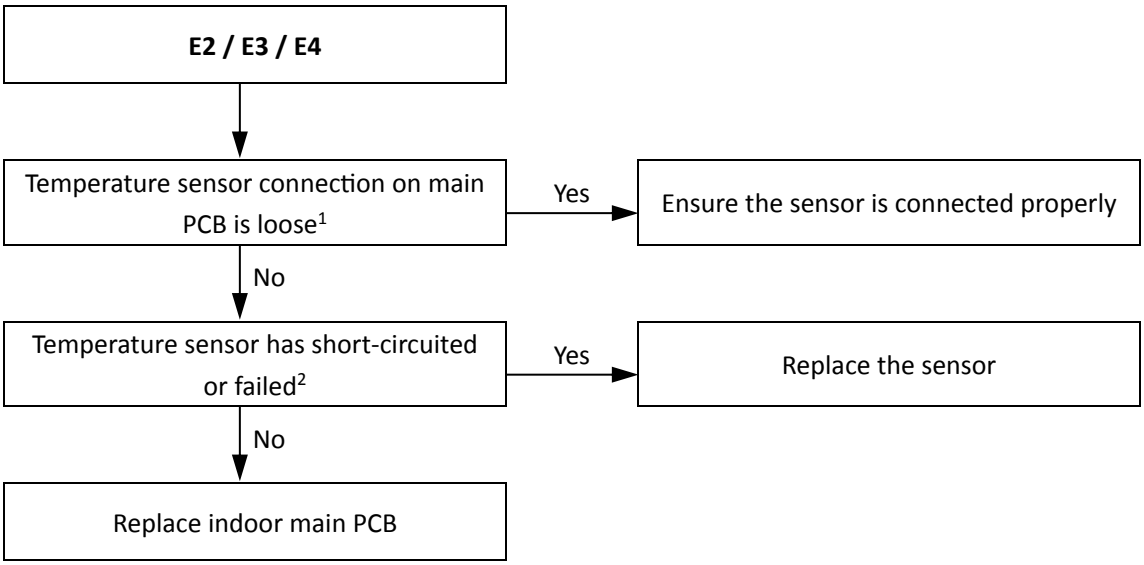
5.4.3 Impact on other units

- Refer to 4.2 “Impact on Other Units”.

5.4.4 Possible causes

- Temperature sensor not connected properly or has malfunctioned.
- Damaged main PCB.

5.4.5 Procedure



Notes:

1. The indoor ambient temperature sensor connection port, indoor heat exchanger mid-point temperature sensor connection port and indoor heat exchanger outlet temperature sensor connection port on each type of indoor unit main PCB are labeled in Figures 1.1 to 1.19 in 1, “Main PCB Ports”.
2. Measure sensor resistance. If the resistance is too low, the sensor has short-circuited. If the resistance is not consistent with the sensor’s resistance characteristics table, the sensor has failed. Refer to Table 6.1 in 6.1 “Temperature Sensor Resistance Characteristics”.

5.5 E6 Troubleshooting

5.5.1 Display output

5.5.2 Description

- Fan error.
- Either the main PCB cannot detect the fan, or the difference between the actual fan speed and the target fan speed exceeds the limit.

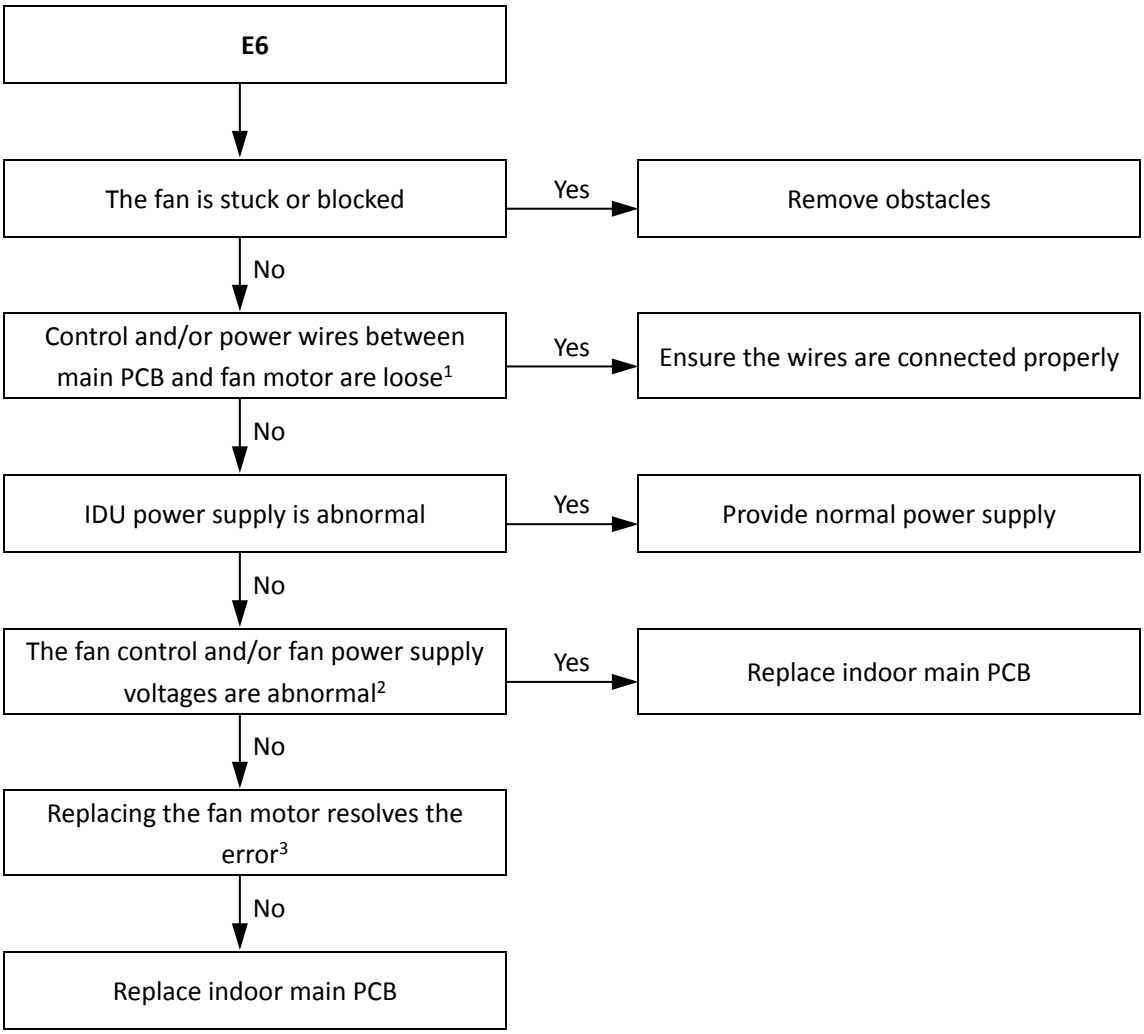
5.5.3 Impact on other units

- Refer to 4.2 “Impact on Other Units”.

5.5.4 Possible causes

- Fan stuck or blocked.
- Fan motor not connected properly or has malfunctioned.
- Power supply abnormal.
- Damaged main PCB.

5.5.5 Procedure



Notes:

1. The fan connection on each type of indoor unit main PCB is labeled in Figures 1.1 to 1.19 in 1, "Main PCB Ports".
2. Measure the voltage between the red and black wires and between the white and black wires at the fan connection on the indoor unit main PCB. The normal voltage between the red and black wires is 310V (DC); the normal voltage between the white and black wires is 15V (DC). The fan connection on each type of indoor unit main PCB is labeled in Figures 1.1 to 1.19 in 1, "Main PCB Ports". Refer also to Figure 5.1.
3. Remove the fan motor and install a new one. Power-on the unit, set it to run with fan speed set to low, and see if the unit runs normally or not.

Figure 5.1: Fan connection wiring on indoor unit main PCBs

5.6 E7 Troubleshooting

5.6.1 Display output

5.6.2 Description

- EEPROM mismatch.

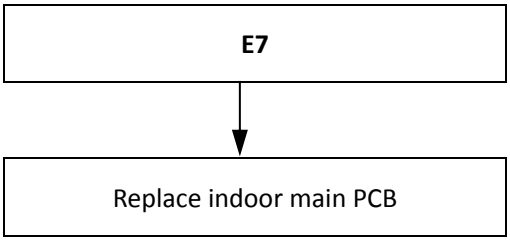
5.6.3 Impact on other units

- Refer to 4.2 “Impact on Other Units”.

5.6.4 Possible causes

- Damaged main PCB.

5.6.5 Procedure



5.7 Eb Troubleshooting

5.7.1 Display output

5.7.2 Description

- Electronic expansion valve error.

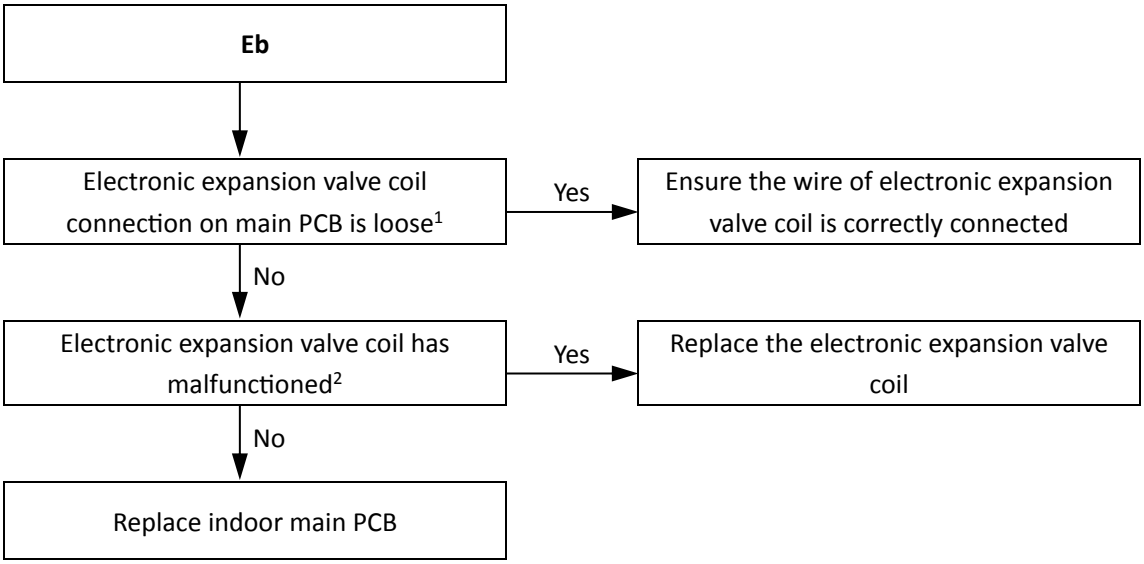
5.7.3 Impact on other units

- Refer to 4.2 “Impact on Other Units”.

5.7.4 Possible causes

- Electronic expansion valve coil not connected properly or has malfunctioned.
- Damaged main PCB.

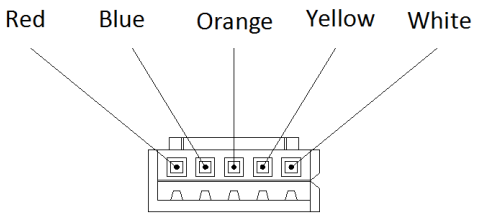
5.7.5 Procedure



Notes:

1. The electronic expansion valve connection port on each type of indoor unit main PCB is labeled in Figures 1.1 to 1.19 in 1, “Main PCB Ports”.
2. The normal resistances between EXV coil wiring terminals RED and white / yellow / orange / blue are 40-50Ω. If any of the resistances is 0 or infinity, the EXV coil has malfunctioned.

Figure 5.2: EXV coil wiring terminals



5.8 Ed Troubleshooting

5.8.1 Display output

5.8.2 Description

- Outdoor unit error.

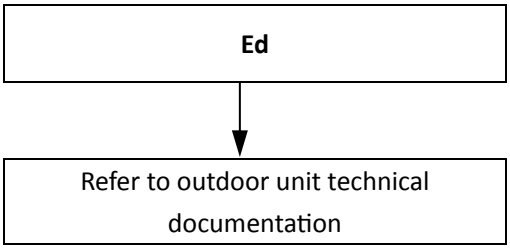
5.8.3 Impact on other units

- Refer to 4.2 “Impact on Other Units”.

5.8.4 Possible causes

- Outdoor unit error.

5.8.5 Procedure



5.9 EE Troubleshooting

5.9.1 Display output

5.9.2 Description

- Water level error.

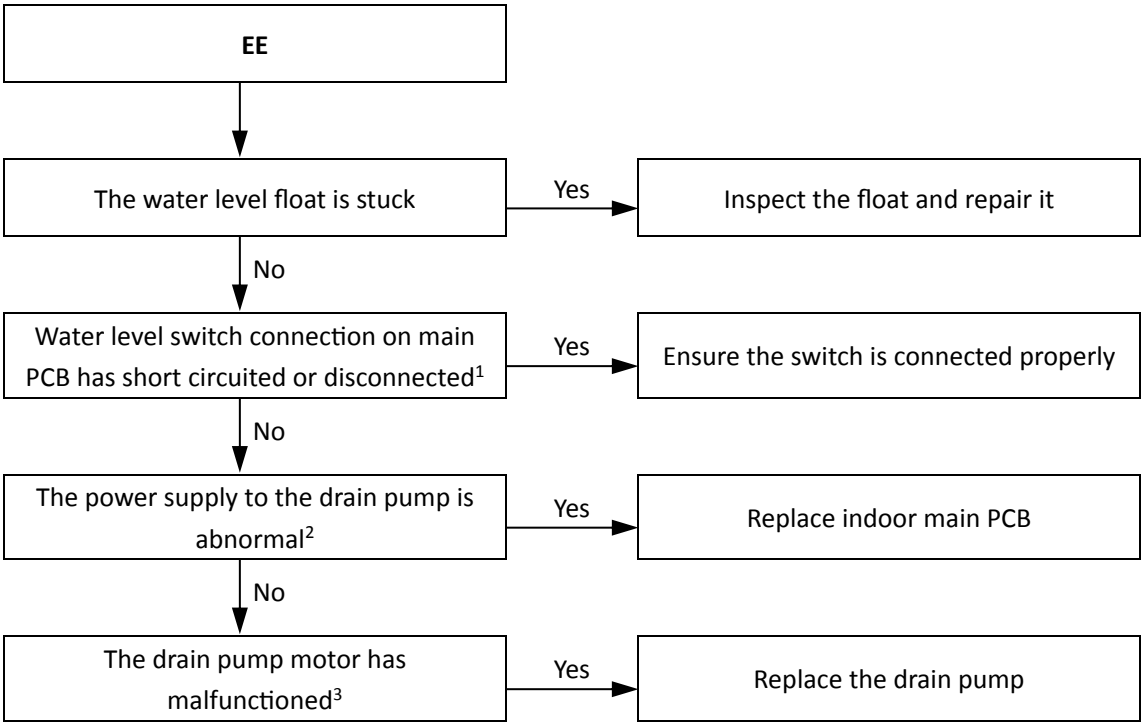
5.9.3 Impact on other units

- Refer to 4.2 “Impact on Other Units”.

5.9.4 Possible causes

- Water level float stuck.
- Water level switch not connected properly.
- Damaged main PCB.
- Drain pump has malfunctioned.

5.9.5 Procedure



Notes:

1. The water level switch connection port on each type of indoor unit main PCB is labeled in Figures 1.1 to 1.19 in 1, “Main PCB Ports”.
2. Measure the voltage between the two pins of the drain pump connection on the indoor unit main PCB. The normal voltage range is 220 to 240 V (AC). The drain pump connection port on each type of indoor unit main PCB is labeled in Figures 1.1 to 1.19 in 1, “Main PCB Ports”.
3. Measure the resistance between the two power supply terminals on the drain pump motor. If the resistance is either zero or infinite, the motor has malfunctioned.

5.10 FE Troubleshooting

5.10.1 Display output

5.10.2 Description

- Indoor unit has not been assigned an address.

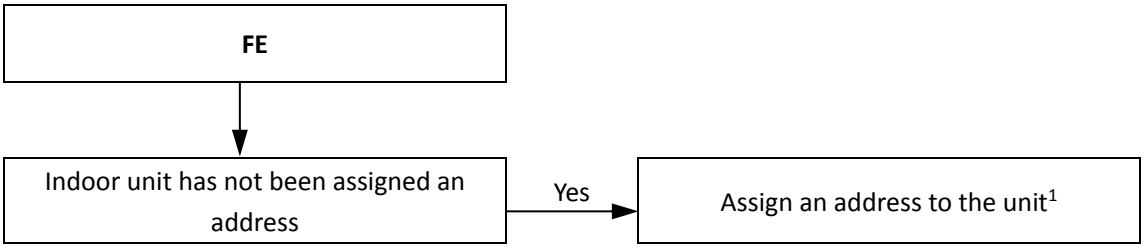
5.10.3 Impact on other units

- Refer to 4.2 “Impact on Other Units”.

5.10.4 Possible causes

- Indoor unit has not been assigned an address.

5.10.5 Procedure



Notes:

1. Indoor unit addresses can be manually assigned using indoor unit remote/wired controllers. Alternatively, indoor unit addresses can be automatically assigned by the master outdoor unit. Refer to the outdoor unit technical documentation. Note: Each unit in a system should be assigned a unique address - unit addresses should not be repeated within one system.

5.11 HP Troubleshooting

5.11.1 Display output

5.11.2 Description

- Electronic expansion valve can't close completely in cooling mode when IDU standby. The standby IDU may froze for the low temperature refrigerant's entry.

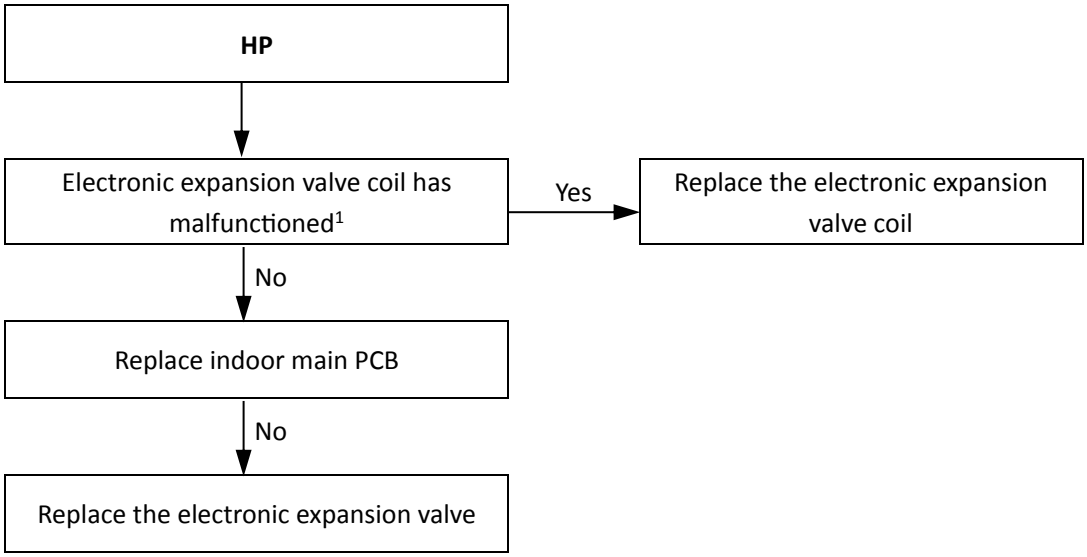
5.11.3 Impact on other units

- Refer to 3.2 "Impact on Other Units".

5.11.4 Possible causes

- The standby IDU's electronic expansion valve coil may has malfunctioned.
- The standby IDU's main PCB damaged.
- The standby IDU's electronic expansion valve has malfunctioned.

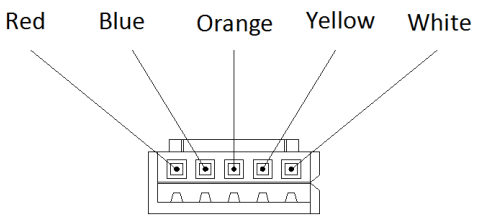
5.11.5 Procedure



Notes:

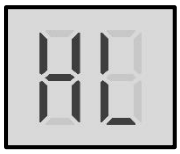
1. The normal resistances between EXV coil wiring terminals RED and white / yellow / orange / blue are 40-50Ω. If any of the resistances is out of this range, the EXV coil may has malfunctioned.

Figure 4.11-1: EXV coil wiring terminals



5.12 HL Troubleshooting

5.12.1 Display output



5.12.2 Description

- HL indicates an indoor heat exchanger mid-point temperature sensor malfunction.
- HL indicates an indoor heat exchanger outlet temperature sensor malfunction.

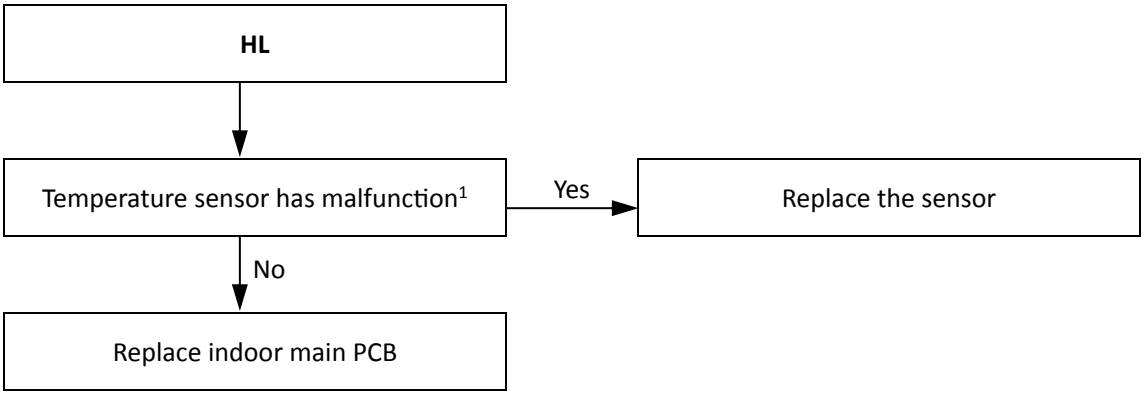
5.12.3 Impact on other units

- Refer to 3.2 “Impact on Other Units”.

5.12.4 Possible causes

- Temperature sensor n has malfunctioned and can’t detective the temperature accurate.

5.12.5 Procedure



Notes:

1. Measure sensor resistance. If the resistance is not consistent with the sensor’s resistance characteristics table, the sensor has malfunctioned. Refer to Table 5.1 in 5.1 “Temperature Sensor Resistance Characteristics”.

5.13 H4 Troubleshooting

5.13.1 Display output

5.13.2 Description

- Communication error between IDU main board and display board.

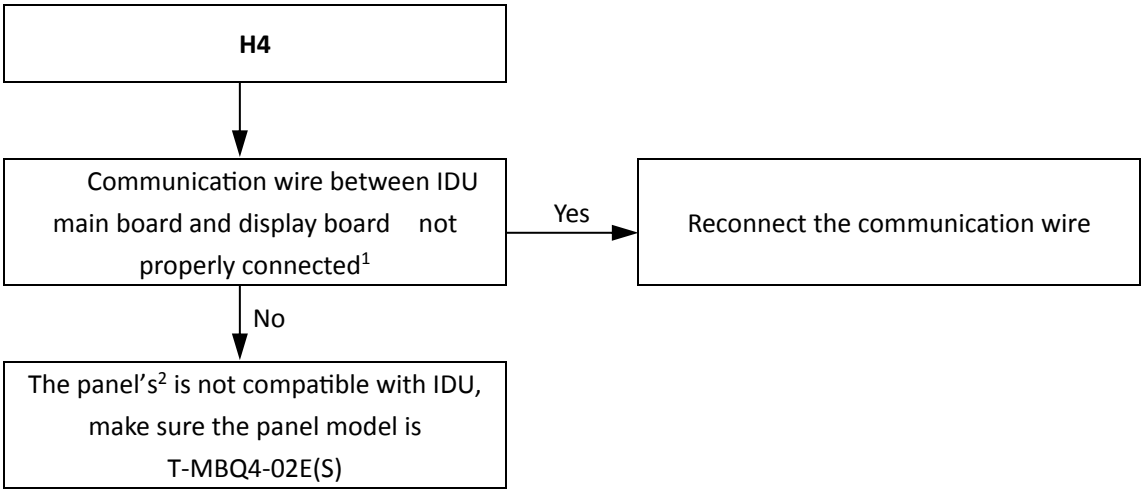
5.13.3 Impact on other units

- Refer to 3.2 “Impact on Other Units”.

5.13.4 Possible causes

- Communication wire between IDU main board and display board not connected properly.
- Panel is not compatible with the indoor unit.

5.13.5 Procedure



Notes:

1. The display board connection is port CN30 on the IDU main PCB (labeled 16 in Figure 1 in part 1 “Main PCB Ports”).
2. Panel T-MBQ4-02E(S) is compatible with 16kW four-way cassette IDU.

5.14 H5 Troubleshooting

5.14.1 Display output

5.14.2 Description

- EEPROM of display board damaged.

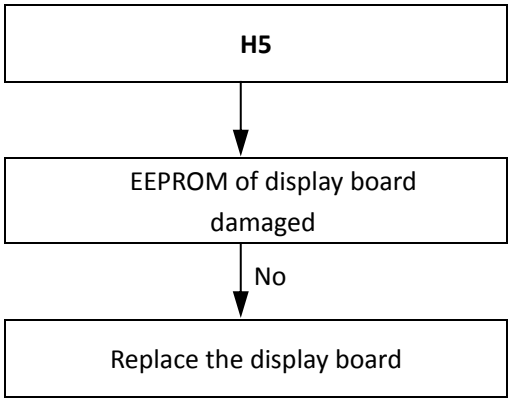
5.14.3 Impact on other units

- Refer to 4.2 “Impact on Other Units”.

5.14.4 Possible causes

- EEPROM of display board damaged.

5.14.5 Procedure



Notes:

1. The display board connection is port CN30 on the IDU main PCB (labeled 16 in Figure 1-1.1 in 1 “Main PCB Ports”).

5.15 Louver Swing Failure Troubleshooting

5.15.1 Display output

- No special display output or error code.

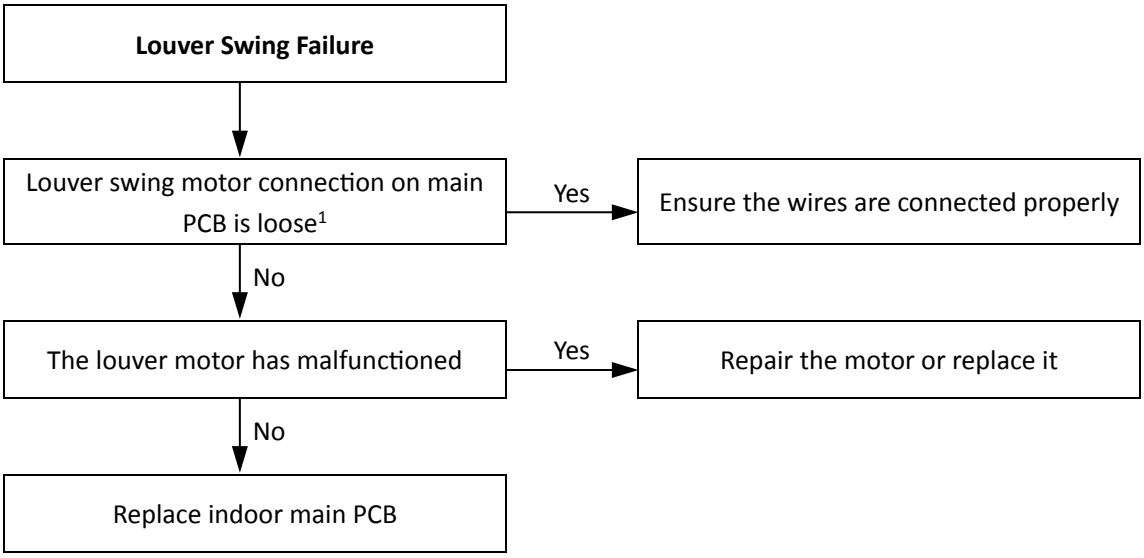
5.15.2 Description

- Louvers fail to respond to instruction from wired or remote controller.

5.15.3 Possible causes

- Louver swing motor not connected properly or has malfunctioned.
- Damaged main PCB.

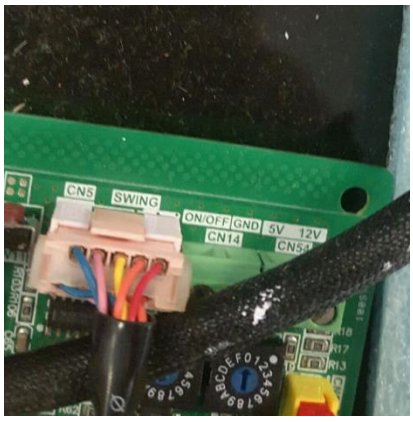
5.15.4 Procedure



Notes:

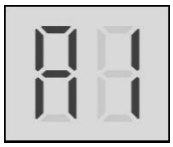
1. The louver swing motor connection on each type of indoor unit main PCB is labeled in Figures 1.1 to 1.19 in 1, "Main PCB Ports".
2. Measure the resistance between the red wire and each of the other four wires (orange, yellow, pink and blue) at the louver swing motor connection on the main PCB. The resistances between the red wire and each of the other four wires should all be the same, should not be zero and should not be infinite. If the resistances are not the same, or if any of the resistances are zero or infinite, the louver swing motor has malfunctioned. The louver swing motor connection on each type of indoor unit main PCB is labeled in Figures 1.1 to 1.19 in 1, "Main PCB Ports". Refer also to Figure 5.2.

Figure 5.2: Louver swing motor connection wiring on indoor unit main PCBs



5.16 A1 Troubleshooting

5.16.1 Display output



5.16.2 Description

- Refrigerant leakage fault.

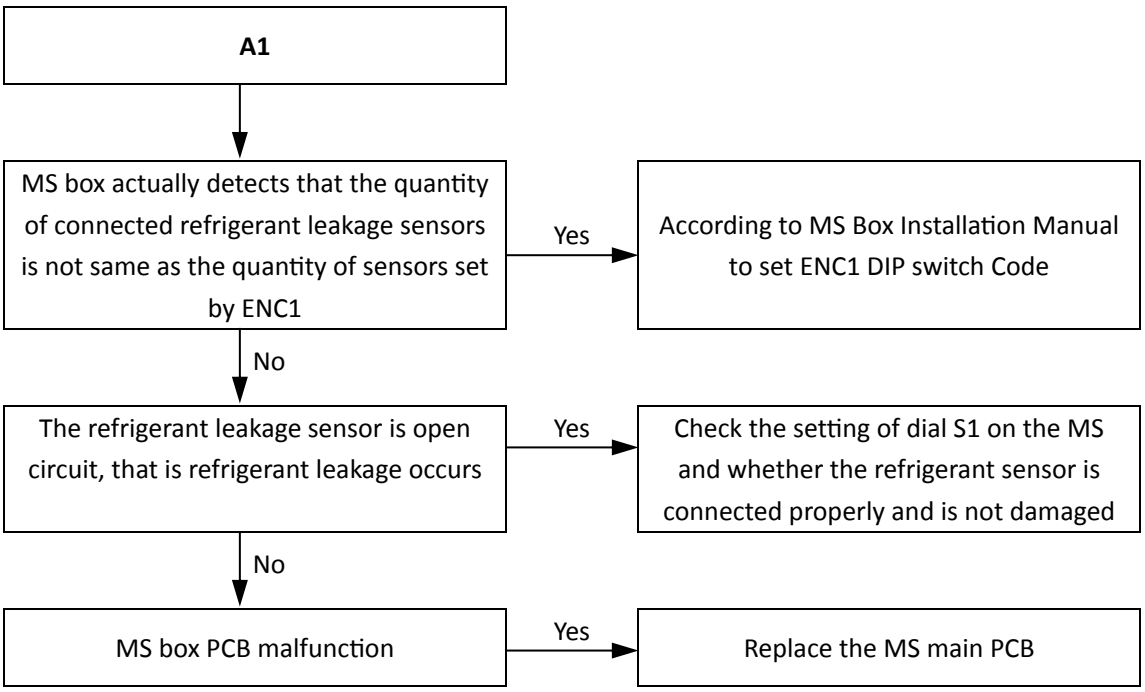
5.16.3 Impact on other units

- Refer to 4.2 “Impact on Other Units”.

5.16.4 Possible causes

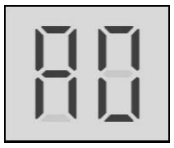
- MS box actually detects that the quantity of connected refrigerant leakage sensors is not same as the quantity of sensors set by ENC1
- The refrigerant leakage sensor is open circuit, that is refrigerant leakage occurs
- MS box PCB malfunction

5.16.5 Procedure



5.17 A0 Troubleshooting

5.17.1 Display output



5.17.2 Description

- The emergency stop.

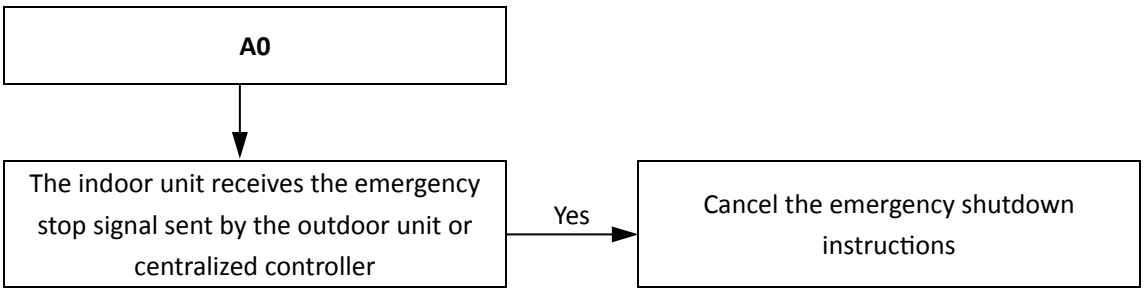
5.17.3 Impact on other units

- Refer to 4.2 “Impact on Other Units”.

5.17.4 Possible causes

- MS box actually detects that the quantity of connected refrigerant leakage sensors is not same as the quantity of sensors set by ENC1
- The refrigerant leakage sensor is open circuit, that is refrigerant leakage occurs
- MS box PCB malfunction

5.17.5 Procedure



5.18 F7+repeated address (Alternating display with 1s as cycle) Troubleshooting

5.18.1 Display output

5.18.2 Description

- Repeated indoor units address.

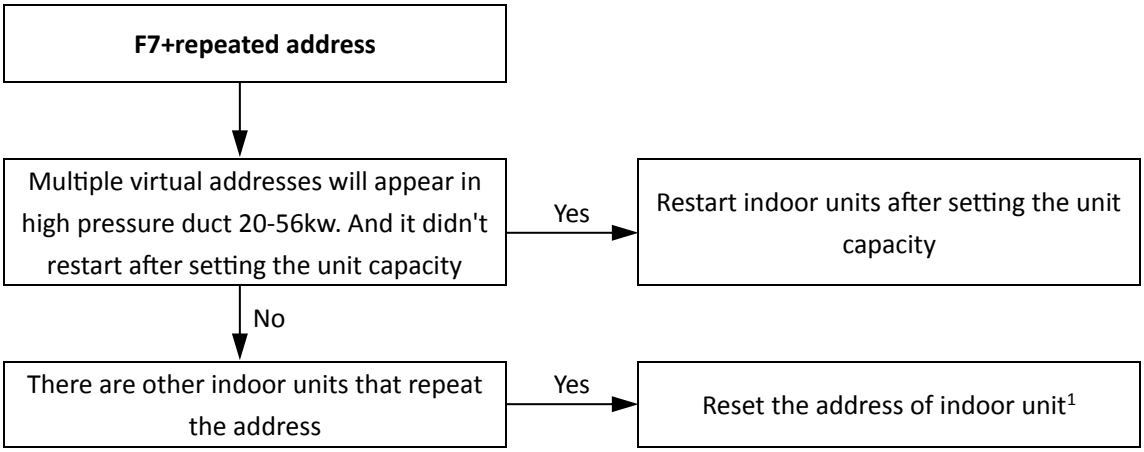
5.18.3 Impact on other units

- Refer to 4.2 “Impact on Other Units”.

5.18.4 Possible causes

- Multiple virtual addresses will appear in high pressure duct 20-56kw. And it didn't restart after setting the unit capacity. The refrigerant leakage sensor is open circuit, that is refrigerant leakage occurs
- There are other indoor units that repeat the address.

5.18.5 Procedure



Notes:

1. The repeated address displayed on the display board cannot be used. The address range is 0-63#

5.19 U4 Troubleshooting

5.19.1 Display output

5.19.2 Description

- MS box self-check failure.

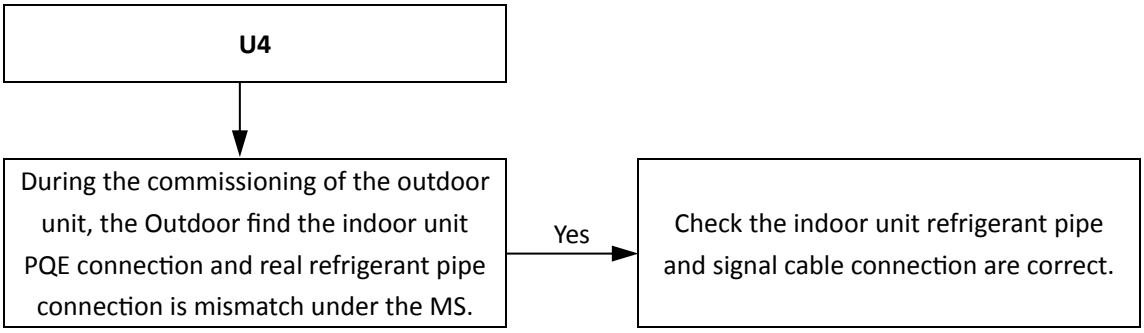
5.19.3 Impact on other units

- Refer to 4.2 “Impact on Other Units”.

5.19.4 Possible causes

- During the commissioning of the outdoor unit, the Outdoor find the indoor unit PQE connection and real refrigerant pipe connection is mismatch under the MS.

5.19.5 Procedure



5.20 F8 Troubleshooting

5.20.1 Display output

5.20.2 Description

- MS box Error.

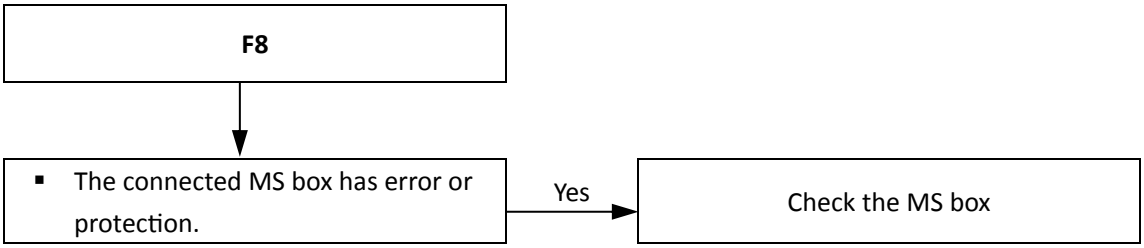
5.20.3 Impact on other units

- Refer to 4.2 “Impact on Other Units”.

5.20.4 Possible causes

- The connected MS box has error or protection.

5.20.5 Procedure



6 Appendix

6.1 Temperature Sensor Resistance Characteristics

Table 6.1: Indoor ambient temperature sensor, indoor heat exchanger mid-point temperature sensor and indoor heat exchanger outlet

Temperature (°C)	Resistance (kΩ)	Temperature (°C)	Resistance (kΩ)	Temperature (°C)	Resistance (kΩ)	Temperature (°C)	Resistance (kΩ)
-20	115.3	20	12.64	60	2.358	100	0.6297
-19	108.1	21	12.06	61	2.272	101	0.6115
-18	101.5	22	11.50	62	2.191	102	0.5939
-17	96.34	23	10.97	63	2.112	103	0.5768
-16	89.59	24	10.47	64	2.037	104	0.5604
-15	84.22	25	10.00	65	1.965	105	0.5445
-14	79.31	26	9.551	66	1.896	106	0.5291
-13	74.54	27	9.124	67	1.830	107	0.5143
-12	70.17	28	8.720	68	1.766	108	0.4999
-11	66.09	29	8.336	69	1.705	109	0.4860
-10	62.28	30	7.971	70	1.647	110	0.4726
-9	58.71	31	7.624	71	1.591	111	0.4596
-8	56.37	32	7.295	72	1.537	112	0.4470
-7	52.24	33	6.981	73	1.485	113	0.4348
-6	49.32	34	6.684	74	1.435	114	0.4230
-5	46.57	35	6.400	75	1.387	115	0.4116
-4	44.00	36	6.131	76	1.341	116	0.4006
-3	41.59	37	5.874	77	1.291	117	0.3899
-2	39.82	38	5.630	78	1.254	118	0.3796
-1	37.20	39	5.397	79	1.2133	119	0.3695
0	35.20	40	5.175	80	1.174	120	0.3598
1	33.33	41	4.964	81	1.136	121	0.3504
2	31.56	42	4.763	82	1.100	122	0.3413
3	29.91	43	4.571	83	1.064	123	0.3325
4	28.35	44	4.387	84	1.031	124	0.3239
5	26.88	45	4.213	85	0.9982	125	0.3156
6	25.50	46	4.046	86	0.9668	126	0.3075
7	24.19	47	3.887	87	0.9366	127	0.2997
8	22.57	48	3.735	88	0.9075	128	0.2922
9	21.81	49	3.590	89	0.8795	129	0.2848
10	20.72	50	3.451	90	0.8525	130	0.2777
11	19.69	51	3.318	91	0.8264	131	0.2708
12	18.72	52	3.192	92	0.8013	132	0.2641
13	17.80	53	3.071	93	0.7771	133	0.2576
14	16.93	54	2.959	94	0.7537	134	0.2513
15	16.12	55	2.844	95	0.7312	135	0.2451
16	15.34	56	2.738	96	0.7094	136	0.2392
17	14.62	57	2.637	97	0.6884	137	0.2334
18	13.92	58	2.540	98	0.6682	138	0.2278
19	13.26	59	2.447	99	0.6486	139	0.2223